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The ILO Turin Centre

Learning and training on the world of work



Foreword

As a learning and knowledge-sharing institution, innovation, creativity, and openness to new ideas are the hallmarks of our approach. We offer opportunities for learning and knowledge-sharing across national, cultural and linguistic boundaries.

These can be at our campus in Turin, at country or regional level, or through distance-learning.

We promote a unique approach to learning which:

- is learner-centred,
- is active, participatory, practice-oriented and makes extensive use of information and communication technologies,
- supports the practical application of newly acquired knowledge and competencies within the organizational context of the participants,
- is systematically evaluated, revised and updated based on direct feedback from participants.

In all our programmes and activities, we are committed to providing timely, high quality, relevant and cost-effective training and learning to representatives of workers' and employers' organizations, government ministries, United Nations organizations and other development partners. The Turin Centre's access to the ILO knowledge system ensures that our expertise and technical knowledge are constantly updated while remaining firmly rooted in the real experience of the world of work.

Since 2010, Academies have been an integral part of the Turin Centre's programme. These are learning events that cluster together different courses in a particular field of expertise and offer a choice of individualized learning paths among a variety of thematic and linguistic options. These Academies are progressively being recognized as benchmarks of excellence in the technical field concerned. The Turin Centre also offers postgraduate learning opportunities in disciplines of interest to an international audience of recent graduates and career professionals through the Turin School of Development.

When the Governing Body of the International Labour Organization established the Centre in 1963, it defined its role as providing "training activities at the service of economic and social

development in accordance with, and through, the promotion of international labour standards." It also determined that the values and principles of social justice, freedom of expression and of association, equality and fairness at work, as set down in the ILO Constitution, would underpin and inform the work of the Centre.

The world of work has changed dramatically since then. The Turin Centre has not just reflected these changes but has been to the forefront in preparing representatives of labour ministries, workers' and employers' organizations to meet the challenges. While the role and values of the Turin Centre as defined by the ILO remain unchanged, the content, methodologies and means of delivery of our training and learning programmes will continue to change and evolve to meet the challenges of the rapidly changing world of work.



Patricia O'Donovan
Director
International Training Centre of the ILO

Mission statement

To be the leading global provider of learning and training for the world of work

Our learning, knowledge-sharing and institutional capacity-building activities and programmes for governments, workers' and employers' organizations, and other development partners, are based on the latest thinking, best practices and comparative experiences in the fields of:

- Rights at work
- Enterprise, microfinance and local development
- Employment and skills development
- Social protection
- Social dialogue, tripartism, labour law and labour administration
- Workers' and employers' organizations
- Gender and non-discrimination
- Sustainable development and governance
- Learning methodology and technology

Regular programmes are offered in a multicultural and multilingual environment at the campus as well as through e-learning. Tailor-made programmes are offered at the organizational, national or regional level.



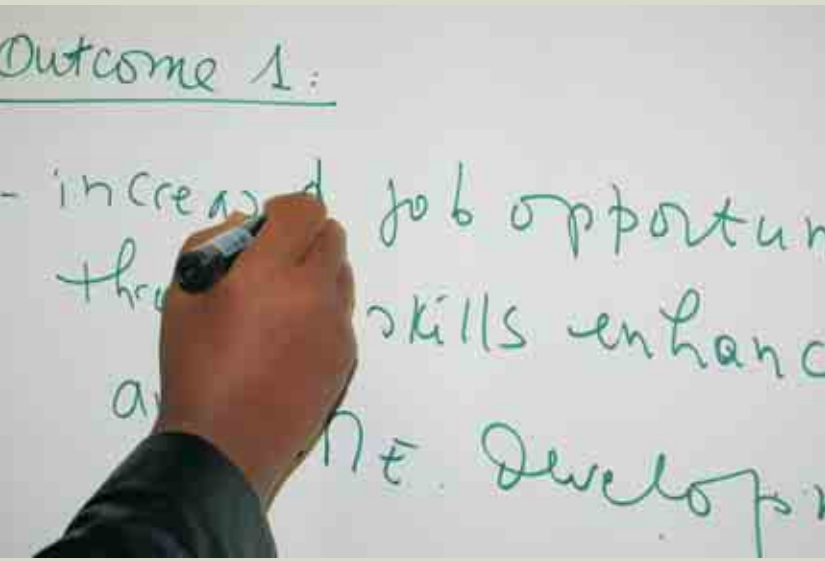
Knowledge for creating change

Many people want to build a better and fairer world, but how many do something about it? Today, if you are ready to accept that challenge, you will need more knowledge and learning than ever before. The Turin Centre provides the space you will need to acquire the essential building blocks. Knowledge that has relevance, quality, and impact. Knowledge that will equip you to promote decent work, social justice and sustainable development.

Knowledge about global trends in the world of work and new opportunities for creating change. This approach will equip you to work better within your organization in order to make a difference.

Building a better and fairer world





The Turin Learning Approach

Keeping up with global trends, using new opportunities and adapting to a rapidly changing world of work, requires learning in diverse circumstances. Today, the skills you need to live, learn, and work are converging. Learning opportunities are everywhere and infinite. How can you harness these opportunities for your goals?

The Turin Learning Approach is the pedagogical framework of how you will learn with us. It contains several ingredients which, blended together, differentiate the Turin Centre from other learning and training institutes.

Training is learner-centred

Individual and organizational learning needs are systematically assessed, matched with the design of the activities to ensure relevance and retention. The content, method and language of our programmes reflect your needs and those of your organization in a rapidly evolving labour market.

Learning is experiential

Learning methods are active, participatory, practice-oriented and make extensive use of information and communication technology. At least 60 per cent of the time is used for structured facilitated learning, sharing knowledge and experience among practitioners. Presentations by experts are limited to inputs that are necessary to support your individual and organizational learning needs.

Competencies are embedded

Training is work related. A portion of every Turin Centre workshop is devoted to the application of the acquired competencies in your organizational and broader context. You will develop awareness-raising, advocacy or policy development plans and projects, to embed your learning and increased competencies at the organizational level.

Training is systematically evaluated

Because relevance and impact are increasingly important to participants and donors, all training is systematically evaluated against previously set objectives. To constantly monitor and improve the quality of training, regular reports document the findings and create a feedback loop that continuously feeds into the design and implementation of new activities.



The Turin Centre offers standard courses on a wide range of issues

As the training arm of the International Labour Organization (ILO), capacity-building for workers' and employers' organizations, as well as labour ministries, is our main priority.

The Turin Centre is a needs-driven organization. Its approach is to identify ILO constituents' priority training and learning needs, then to design and implement programmes that meet those needs. The Centre is sensitive to the characteristics of its many target groups. Participants explore and analyse a variety of perspectives and information on a given issue. Experience, language skills and/or academic background are matched to courses in order to ensure the best results.







The Turin Centre has a nucleus of specialists with expertise in the following fields:

■ **International Labour Standards and Rights at work**

- International Labour Standards
- Freedom of association and collective bargaining
- Child labour
- Equality and non-discrimination
- Forced labour and human trafficking

■ **Employment**

- Cooperative development
- Employment policies
- Enterprise development
- Green jobs
- Labour market information
- Local development
- Microfinance
- Skills development and vocational training

■ **Social protection**

- HIV/AIDS in the workplace
- Labour migration





- Occupational safety and health and working conditions
- Social security

■ Social dialogue and tripartism

- Activities for employers
- Labour administration
- Labour dispute prevention and resolution
- Labour inspection
- Labour legislation
- Social dialogue and labour relations
- Workers' education

■ Sustainable development

- Corporate social responsibility
- Gender equality mainstreaming
- Human resources management
- Procurement management
- Project management
- Public sector management
- Social dimension of trade and investment

■ Learning

- Learning methodology and technology



Academies

The Turin Centre is continuously seeking to diversify and improve its training offer. A number of training curricula have been re-designed and repackaged with a view to offering participation in more attractive and visible learning events progressively becoming recognized benchmarks of excellence.

Academies are learning events which cluster together different topics in a particular field and offer participants a choice of individualized learning paths among a variety of thematic and linguistic options.



Academies offer you the possibility to

- customize your learning by choosing elective modules that are most relevant to your individual and organizational needs;
- exchange knowledge and experiences with a large international community of practitioners;
- establish networks and partnerships with relevant national, regional or global organizations and centres of excellence.



Through the Turin Centre,
people around the world
are learning and sharing
knowledge



People around the world are learning, sharing knowledge, and creating value through the Centre's networks. You may come to the Turin campus, or you may join an online learning programme that allows you to work with others. You may take standard or specialized courses, or participate in actual projects. You may take part in workshops, academies, seminars, expert meetings, and other special events, all organized at our campus or in your own country.

Wherever you are,
whatever you do,
the learning and
training that the
Turin Centre offers
will help you to
strengthen and
develop your own
knowledge and skills
and the capacities
of your organization





The Turin School of Development

The Masters and Postgraduate Programmes delivered by a unique network of United Nations organizations in collaboration with world-class universities.

Since 1991, the Turin Centre has offered postgraduate learning opportunities in disciplines of global significance and that are of interest to an international audience of recent graduates and career professionals.

In partnership with UN agencies and academic institutions, the Masters and Postgraduate Programmes have expanded to cover Applied Labour Economics for Development; International Trade Law; Management of Development; Intellectual Property; Public Procurement Management for Sustainable Development; World Heritage at Work; Occupational Health and Safety in the Workplace.

These Programmes have a solid reputation for being truly international in their management structures and in their design and delivery.

Each Master Programme is co-managed by an international organization in the field of its competence and the learning modules are delivered by a faculty of prominent professors and senior experts and practitioners from around the globe.

The portfolio of Masters and Postgraduate Programmes was developed with great care over the last two decades and is now consolidated under the Turin School of Development.

The Turin School of Development enables the Turin Centre to play an important role in preparing future experts and leaders for the development, economic and social challenges of the 21st century.



The Turin Centre is at the heart of a global network for learning

Today, the Turin Centre is at the heart of a global network for learning, training and knowledge-sharing. As the training arm of the ILO, it aims to respond to the training needs of workers' and employers' organizations and governments - as well as UN organizations and other international and development partners.

Each year, more than 10,000 people from some 190 countries join the Centre's learning network.

The learning networks involve partnerships first and foremost with the technical and regional offices of the ILO. Other partners include governmental institutions, employers' and workers' organizations, entities of the UN System, universities, research centres, training institutions, development organizations and international financial institutions.





At the Turin Centre, a learner-centred approach and environment create the space for learning and knowledge-sharing. In online learning, knowledge is shared through collaborative learning, the forum or the cyber-café. Whenever possible, sessions are held in the language of participants, using resource persons or interpreters. Courses are offered in many languages including English, French and Spanish. Courses are also available in Arabic, Chinese, Portuguese, Russian, Italian and other languages.

Obtain the knowledge and skills to build a better and fairer world

At the Turin Centre you will have an opportunity to

- Reflect, think and learn
- Develop knowledge and skills that will contribute to the institutional capacity of your organization
- Gain knowledge that contributes to strengthening social institutions
- Obtain the knowledge necessary to contribute to a fairer world

The world in one campus



Situated in the historic city of Turin, the campus is a unique and pleasant working environment, with conference, training and residential facilities set in ten hectares of riverside parkland. The various buildings are organized in five clusters representing the world's continents: Americas, Africa, Asia, Europe and Oceania.

On this compact, functional campus, people come from all over the world to live and learn together in a stimulating international and multicultural environment.

Purpose-built rooms and state-of-the-art equipment help to maximize learning and knowledge-sharing. All residential services are available for a pleasant stay, including cultural and social events in the evenings and at weekends.





The campus also includes computer laboratories, videoconference rooms and a learning resources centre.

The residence has 300 bedrooms, including 20 rooms with facilitated access. The campus also has a restaurant, a coffee lounge, a bank, a post office, a travel agency, a medical centre, a gym and sports facilities.

Facilities include the Piemonte Conference Centre (1,500 square metres) which includes a conference hall which can accommodate up to 350 people, 6 classrooms and 4 secretariat offices.

There are 30 additional classrooms (for 20 to 200 people), six with interpretation equipment and all are equipped with internet, presentation, slide show and video facilities.





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