

Time	MONDAY DAY 01: Introduction and key trends	TUESDAY DAY 02: Macro level and policy making	WEDNESDAY DAY 03: Designing strategies to address needs of various segments	THURSDAY DAY 04: Implementation and partnerships	FRIDAY Day 05: Action planning and closure
8.30 – 10:30	1 Opening session Introductions and key definitions Current state of the sector	4 Macro level actors and institutional arrangements	7 Understanding various segments and population groups: introduction, segmentation and profiling	10 Challenges and lessons learned serving various target groups	14 Monitoring and evaluation 15 Q&A session to address remaining issues
10:30 – 11:00	Coffee break	Coffee break	Group photo - Coffee break	Coffee break	Coffee break
11:00 – 13:00	2a Financial sectors and growing complexities 2b Global and national research and diagnostic tools	5 Institutional arrangements cntd Stakeholders management	8 Designing for various target groups Activity strategy	11 The nine resources 12 Strategic and operational partnerships	Final recap Closure, evaluations, certificates
13:00 – 14:30	Lunch	Lunch	Lunch	Lunch	Lunch
14:30 – 16:30	2b continued 3 Designing a research plan	6 Resource mobilization Experience sharing: Case of Morocco Closure	9 Delivery strategy 10 Relationship and communication strategy	12 Partnerships cont'd. 13 Open space and participants presentations	
	City tour	Group dinner			