PROJECT MANAGEMENT

DEVELOPMENT COOPERATION ACADEMY

EMPOWERING DEVELOPMENT:
TOWARDS JUST TRANSITIONS AND SOCIAL JUSTICE

JULY 2024
TURIN, ITALY

International Labour Organization

ITC — International Training Centre

OVERVIEW

In this era of profound transformations, we stand at the crossroads of environmental, technological, and social shifts. Inspired by the Philadelphia Declaration's vision of a socially just society, where every individual has the right to pursue material well-being and spiritual development in conditions of freedom, dignity, and equal opportunity, our event fosters learning, collaboration and innovation in the realm of development cooperation (DC).

As we navigate the journey towards new environmental and global equilibria, we embrace the challenges and opportunities these changes bring. Are we moving towards a future of harmony and stability, or one marked by contention and volatility? This gathering is more than just a conference; it's a vibrant forum for practitioners, and stakeholders in DC to engage, debate, and shape the practice that can underpin development towards social justice and just transition.

Our focus extends beyond theoretical discussions; we delve into the practical implications of global shifts on the pursuit of social justice and sustainable development. We question, we challenge, and we strive to understand the role of DC in this complex, dynamic landscape. Our event is a melting pot of diverse perspectives, experiences, and expertise, all converging to forge innovative solutions and strategies.

OBJECTIVE OF THE ACADEMY

Our primary goal is to explore how Development Cooperation can enhance social justice and facilitate a Just Transition.

The goal is to foster your professional growth and broaden your horizons:

- **Contemporary challenges:** We want to discuss what are the challenges to social justice and just transition and seek innovative solutions for integrating effectively these two urgent and critical aspects into development projects and programmes.
- **Focused Learning and Certification of Achievement:** Our structured learning pathway leads to concrete competencies, with a certification of achievement in one discipline of Development Cooperation management.
- **Combat change fatigue:** the post pandemic era continues to request agility and adaptability. Not all of us find this and easy world to live in. How can we remain resilient and adaptable?
- **Peer Exchange:** Engage in meaningful dialogue with fellow practitioners from all over the world looking for new ways to a just transition and social justice.
- **Global Network and personal connection:** Widen your professional reach and consolidate your global network for future collaborations and learning opportunities.

HOW DOES THE ACADEMY WORK?

A MIX OF CONFERENCE FORMAT AND CERTIFICATION COURSE

Inspired by the success of the 2023 DC Academy, ITCILO comes back with the same innovative format, blending elements of a conference and certification courses. Participants choose one specific discipline for certification, which they study both online and in person during the Academy's duration. The programme features an on-campus event where each day includes a plenary session. These sessions, focusing on Social Justice and Just Transition, involve panel discussions that bring together participants from all certification disciplines, fostering a rich exchange of ideas and perspectives.

WHO PARTICIPATES?

We welcome a diverse group of participants, including development practitioners, project managers, evaluators, professionals from multilateral organizations, government officials, and freelancers in the field of development cooperation.

WHAT TOPICS WILL YOU LEARN ABOUT?

BLENDED CERTIFICATION PROGRAMME IN ONE DISCIPLINE

The Academy offers a blended Certification Programme in five key disciplines of development management. Successful completion of the online phase, in-person track, and a tutor-led practicum grants a recognized certificate of achievement. The disciplines are:

- **Programme and Project Design**: Design strategies and plans for impactful initiatives.
- **Effective Project Management**: Leverage the principles of sound, agile and adaptive project management to ensure project success.
- **Monitoring and Evaluation**: Understand and apply key methods to assess programme performance.
- **Financial Management**: Gain insights into fiscal planning and oversight in development projects.
- **Impact Evaluation**: Measure the social and economic influence of your initiatives.

For comprehensive information on each discipline, including detailed application procedures and cost breakdowns, please consult the Annex.

Please note that the certifications achieved are part of the
Diploma programme for Development Cooperation Specialists
https://www.itcilo.org/diplomas/diploma-development-cooperation-specialist

GLOBAL PRACTITIONER FORUM

In the Global Practitioner Forum plenaries, we will explore how DC can enhance social justice and facilitate a Just Transition.

- **Social Justice:** What is Social Justice and how can we capture its multifaceted nature? What is its significance to different stakeholders and its role as a unifying topic? We will examine the complexities of delivering on the global accelerator, encompassing investment, skilling, social protection, private sector development, social dialogue, and strong institutions.
- **Just Transition:** The theme of Just Transition challenges us to define a future vision beyond the Agenda 2030 SDGs. What is the ecological transitions leading us? We delve into how environmental considerations can be integrated into project management, from project and safeguard design to evaluation.
- **Equal Rights and Freedom from Violence:** We confront persistent issues such as women's rights, sexual exploitation and abuse, and disability rights, observing how they re-emerge in new contexts. What makes the issues so complicated? How can projects pick up the problems when they are lost out of sight?
- **Partnerships:** Our focus on partnerships includes a review of global trends, new financing models, and cooperative strategies. We reflect on the historical evolution of bilateral and multilateral cooperation, seeking lessons for contemporary practices. Assessing the challenges and opportunities in fostering effective partnerships.
- **Adapting to Constant Change:** We discuss strategies for managing the unceasing tide of change, acknowledging the absence of a definitive endpoint in this journey.

CROSS-DISCIPLINE EXCHANGE AND DIALOGUE

The Academy Forum will be an occasion for practitioners from various disciplines to interact. We will facilitate the interaction between project designers, managers, financial managers, monitoring specialists and evaluators with a view to enhancing project impact and sustainability.

METHODOLOGY

The Academy offers a blend of online and in-person learning, structured into three distinct phases:

1. **Online Distance Learning (17 June – 5 July 2024):** Kickstart your journey on the ITCILO eCampus with both live and self-paced preparatory activities. These will be concentrated on your chosen certification programme and the critical topics of the global practitioner forum.

2. **One-Week On-Campus Academy (8 July – 12 July 2024):** Move to the next level with in-person learning at the ITCILO Campus in Turin. Participate in face-to-face workshops and join discussions on the future of development cooperation at our forum. Nestled in a 10-hectare green expanse by the Po river and at the foot of the Turin hills, our campus provides a conducive environment for immersive learning and professional growth.

    Every day, one 90-minute session will be devoted to the Global Practitioner Forum, focusing on topics of critical significance. All participants will attend these insightful sessions, equipping them with strategic perspectives on the future of work in Development Cooperation.

    Participants will attend three sessions, or 4.5 hours of learning on their specialized learning tracks tailored to their chosen discipline. The focused sessions of these disciplines are designed to develop or cultivate operational skills and competencies, empowering participants with practical tools and technique to perform development cooperation work better.

3. **Post-Academy Online Phase (15 July – 9 August 2024):** Conclude your learning journey with the presentation of your final project, integrating concepts learned from your chosen track and insights from our forum discussions on the future of development cooperation work. This online phase is designed to maximize your learning retention and provide an opportunity to showcase your proficiency.

WORKING LANGUAGE

The working language is English.

CERTIFICATION

Upon successful completion of the three stages of the programme, participants will be awarded a Certificate of Achievement to recognize their proficiency in their chosen course.

Please note **that the certifications achieved are part of the larger Diploma programme for Development Cooperation Specialists** https://www.itcilo.org/diplomas/diploma-development-cooperation-specialist

ECAMPUS

All training resources will be made available through the ITCILO E-campus platform during the distance phases and the Academy in Turin. The access to the E-campus and related material, will be granted to the participants without limit of time after the end of the training.

HOW TO APPLY

The application deadline is 19 April, 2024.

Our Academy is open to all professionals in the development field. Prior experience in development cooperation or project management would be beneficial but is not mandatory.

If you've already decided on your discipline of specialization at the Development Cooperation Academy, the next step is simple.
• Follow the links provided below under the description of each discipline; upon clicking on the registration link, you will be directed to an online form.
• Please fill it out your personal details, passports details and professional background.

Please note that, if needed, ITCILO can assist you with a support letter to facilitate the visa application process upon receipt of all requested documentation and payment of fees.

COST OF PARTICIPATION

Tuition €1,905
Subsistence €670 (full board accommodation during the residential week on Campus, in Turin)
Total: 2,575 Euros

For details on ITCILO cancellation policy, please visit the following page: https://www.itcilo.org/applications-payments-cancellation

CONTACT DETAILS

For any questions or concerns about the event, we're here to assist. Feel free to reach out directly to us at ppcm@itcilo.org (telephone number +39.011.693.6532)

PROJECT DESIGN CERTIFICATION PROGRAMME

ACTIVITY CODE A9717380

https://www.itcilo.org/courses/project-design-certification-programme-blended

INTRODUCTION TO THE COURSE

The Project Design Certification Programme enhances participants' knowledge and skills in designing and writing project proposals, overseeing such processes. It also aims to improve participants' ability to identify and leverage opportunities to mobilize financial resources for projects. By sponsoring participants in this certification programme, and thereby professionalizing and certifying their staff, organizations will strengthen their institutional capacity to design and fund successful projects.

WHO ATTENDS THIS COURSE?

Technical specialists; national project coordinators; project managers and assistants; staff of international organizations; national development planning officials; NGO officials involved in the development of project proposals and resource mobilization activities.

WHY A PROJECT DESIGN CERTIFICATION PROGRAMME?

Organizations require their employees to develop and implement projects in their respective areas of specialization. These professionals are often highly specialized in their technical field, but lack the skills needed to design well-structured and complete projects.

This certification programme helps to bridge this skills gap and enhance the candidates' personal skills, thereby strengthening their ability to design successful projects and to mobilize resources. After all, a well-written project document is the first step in ensuring project success, and is the best entry point for fundraising and partnership building.

WHAT WILL I BE ABLE TO DO?

- Identify project opportunities for an organization
- Use a range of tools and techniques to identify, design, plan, and budget projects
- Develop a project document and mobilize resources
- Identify potential development cooperation partnerships as the privileged entry point for fundraising

WHAT CERTIFICATION WILL I GET AS A SUCCESSFUL CANDIDATE?

- On successful completion of the programme requirements, you will be awarded a Certificate of Achievement.
- This certificate demonstrates that you have the right knowledge, skills and attitudes to design development projects.
- At the end of the programme, you will have designed and completed a project document as part of the certification programme - a great addition to your CV.

WHY SHOULD I JOIN?

The certification programme is organised in a blended modality. It includes a distance-learning phase followed by a one-week workshop in Turin on the United Nations Campus under the umbrella of the 2024 Development Cooperation Academy (see below). Once participants have completed the workshop, they will then work remotely with the assistance of an expert on a final project and receive their certification. The entire programme consists of approximately 60 hours of learning.

Project design skills are essential for development professionals.

- Employers who sponsor participants will receive ready-to-use project documents.
- Participants receive a professional certificate attesting to their project design skills.
- The programme is designed and delivered by project management experts and practitioners.
- Participatory activities include self-guided modules, an online forum, practical assignments, coaching and tutoring.
- Participants receive permanent access to the Project Design Toolkit.

EFFECTIVE PROJECT MANAGEMENT

ACTIVITY CODE A9717379

https://www.itcilo.org/courses/effective-project-management-blended

INTRODUCTION TO THE COURSE

Over the past decade, development cooperation practitioners have recognized and agreed on the shortcomings of the classic and rigid "waterfall" approach to project management. This is particularly true for institutional capacity-development projects, awareness-raising projects and those implemented in fragile contexts. Recent research on complex social systems and ways of addressing non-linear cause-and-effect relationships points in the same direction. The behaviour of the actors involved is unpredictable, making it essential to adopt an agile, tailor-made approach to project management. For those who need to specialize in project management in complex

contexts, the ITCILO offers an online certification programme to enable them to acquire all the knowledge, technical skills and tools necessary to ensure agile, adaptive and effective project implementation, taking into account the complexity of the social systems in which such projects take place.

WHO ATTENDS THIS COURSE?

The course is designed for project directors, project implementation staff and chief technical advisors (CTAs) of projects funded by international financial institutions (IFIs) or implemented through international organizations; development practitioners working in programmes and projects. Candidates are expected to be currently involved in the management or supervision of such projects. Previous knowledge or work experience in project management is an advantage.

WHAT WILL I LEARN?

- A body of knowledge on theories of and approaches used to manage projects in contexts of uncertainty and in complex social systems
- Parameters for deciding how to organize project management (agile, hybrid or predictive models) tailored to the project context and its stakeholders to ensure effective project management
- Methods and approaches for planning, monitoring, reporting and controlling project delivery
- Soft skills for engaging the project team and managing stakeholder expectations and contributions
- Communication strategies to foster collaboration between project stakeholders, facilitate remote working, increase project visibility and report on results

WHAT TOPICS DOES THIS COURSE COVER?

- Establishing a common ground on the basics of Project Cycle Management
- Operational project planning
- Settings of complexity
- Agile and adaptive project management approaches and techniques
- Project governance structures, from traditional functional to remote models
- Stakeholder engagement, leadership, team management and communication
- Risk, procurement and financial management
- Monitoring, controlling and reporting, including remotely and using new technologies

WHAT WILL I BE ABLE TO DO?

Through self-study and expert-guided assignments, you will learn to:
• Review your own project's theory of change
• Assess the complexity of your project context
• Map your stakeholder network and plan for communication
• Design a project governance structure that is appropriate to the project's purpose and institutional context
• Design an operational plan
• Try out and evaluate agile planning and monitoring techniques
• Assess and plan the management of your project's risks
• Plan your project's monitoring, reporting and control functions

WHAT CERTIFICATION WILL I GET AS A SUCCESSFUL CANDIDATE?

On successful completion of the programme requirements, you will be awarded a Certificate of Achievement. This certificate demonstrates that you have the right knowledge, skills and attitudes to manage development projects using a coherent and customized blend of project management approaches.

At the end of the programme, you will have developed unique and tailor-made project mechanisms as part of the certification programme - a great addition to your CV.

WHY SHOULD I JOIN?

The certification programme is organised in a blended modality. It includes a distance-learning phase followed by a one-week workshop in Turin on the United Nations Campus under the umbrella of the 2024 Development Cooperation Academy (see below). Once participants have completed the workshop, they will then work remotely with the assistance of an expert on a final project and receive their certification. The entire programme consists of approximately 60 hours of learning.
• Project management skills are essential for development professionals.
• Integrating classical management methodologies with the latest agile and adaptive techniques is the best approach to maximize success.
• Participants receive a professional certificate attesting to their project management skills.
• The programme is designed and delivered by project management experts and practitioners.
• Participatory activities include self-guided modules, an online forum, practical assignments, coaching and tutoring.
• Participants receive permanent access to the Project Management Toolkit.

MONITORING AND EVALUATION CERTIFICATION PROGRAMME

https://www.itcilo.org/courses/monitoring-and-evaluation-certification-programme-blended

INTRODUCTION TO THE COURSE

An effective monitoring and evaluation system is essential for organizations, development practitioners and public sector managers to measure the success of programmes and projects and to report on results. Monitoring and evaluation systems enable continuous learning and performance improvement, making monitoring and evaluation functions vital for all organizations, programmes, and projects. The ITCILO offers an online certification programme that provides all the necessary technical skills and tools needed to ensure effective monitoring of projects and programmes and to efficiently manage the range of evaluations that are part of the programme or project cycle. This programme will help participants gain expertise in building monitoring and evaluation systems and help their ability to deliver high quality projects and programmes.

WHO ATTENDS THIS COURSE?

Monitoring and evaluation specialists; project coordinators; programme managers; independent evaluators; donor staff appraising and evaluating projects and programmes; non-governmental organization staff involved in monitoring and evaluation.

WHAT TOPICS DOES THIS COURSE COVER?

- Identify areas of improvement and brush up on your technical and managerial skills.
- Results Based Management
- Monitoring and evaluation system: purpose, scope and clients
- Monitoring, reporting and control
- Risk Management
- Evaluation of development programmes and projects
- Methods, tools and techniques for setting up monitoring and evaluation systems

WHAT WILL I LEARN?

- Theories of and approaches to monitoring and evaluation
- The links between monitoring, reporting, control, audit, research, and evaluation
- The components of a successful monitoring and evaluation system, and how to set one up
- Methods, tools and techniques for operating a monitoring and evaluation system

WHAT WILL I BE ABLE TO DO?

- Work with your peers to hone your skills, and put them to use immediately.
- Engage stakeholders through leadership and soft skills
- Build an M&E plan
- Design empirical project evaluations
- Differentiate impact evaluation using quantitative and qualitative approaches
- Develop a communication plan to share findings, recommendations, and emerging practices

WHY SHOULD I JOIN?

The certification programme is organised in a blended modality. It includes a distance-learning phase followed by a one-week workshop in Turin on the United Nations Campus under the umbrella of the 2024 Development Cooperation Academy (see below). Once participants have completed the workshop, they will then work remotely with the assistance of an expert on a final project and receive their certification. The entire programme consists of approximately 60 hours of learning.

- Employers who sponsor participants receive new or revised monitoring and evaluation plans for their organization as a result of the course.
- Successful participants receive a professional certificate attesting to their ability to effectively monitor and evaluate projects and programmes.

- The programme is designed and delivered by monitoring and evaluation experts and practitioners.
- Participatory activities include self-paced modules, webinars, an online forum, practical assignments, coaching and tutoring.
- Participants have permanent access to the training material and a monitoring and evaluation toolkit.

FINANCIAL MANAGEMENT FOR DEVELOPMENT PROJECTS

ACTIVITY CODE A9717378

https://www.itcilo.org/courses/financial-management-development-projects-blended

INTRODUCTION TO THE COURSE

Financial management of development projects is more than an administrative and control function. Sound financial management is a critical prerequisite for successful project implementation. Timely and accurate financial information is essential for effective decision-making, as well as for corrective action by project management to improve the prospects of timely completion within the planned project budget and scope of deliverables. Sound project financial management provides the essential information needed by those who manage, implement and monitor projects, including government oversight agencies and financing institutions. It also provides assurance

to recipient countries, lenders and the donor community that funds have been used efficiently and for the intended purpose, and acts as a deterrent to fraud and corruption by providing internal controls and the ability to quickly identify unusual occurrences and variances. By acquiring the skills needed to set up the various components of an integrated project financial management system, with appropriate modules/procedures for planning and budgeting, accounting, financial reporting, internal control, audit, procurement and disbursement, you will be able to position yourself as a certified and credible project financial officer.

WHO ATTENDS THIS COURSE?

Financial officers and assistants; project finance officers; administrative and financial assistants; senior project assistants; disbursement specialists; project accountants and assistants; financial management specialists; accounts managers.

WHY A FINANCIAL MANAGEMENT COURSE?

Good project financial management is essential if development cooperation projects are to achieve their objectives. Well planned, organised and executed project financial management also builds confidence by demonstrating to stakeholders that adequate governance arrangements are in place.

WHAT WILL I LEARN?

- Understand the fundamental definitions, concepts, boundaries, implications and standards of project financial management
- Prepare and present the project budget in accordance with the agreed accounting system(s) and identify key stakeholders involved in project financial management.
- Understand the legal, operational and financial implications of the project financing or funding agreement(s) on project implementation and financial reporting.
- Operate the project financial system: managing stakeholders, collecting and using financial data, managing budget changes, fiduciary risks and financial controls.
- Develop a bespoke project financial management system, identify computerized solutions and systems, and develop a project operations manual.
- Apply soft skills and knowledge to understand and manage project-related financial challenges, contingencies and issues
- Adopt a lifelong learning paradigm for project financial management

WHAT WILL I BE ABLE TO DO?

Participants will be able to competently design and operate project financial management systems and make corresponding payments/disbursements in accordance with sound professional standards and the harmonized requirements of donors and their respective governments.

Participants who successfully complete the training can expect to improve or enhance their knowledge and skills and be able to:
- Explain the principles, definitions and concepts of project financial management:
- Capture financial parameters in core project documents to the design the financial management system
- Customize the project financial system
- Operate the project financial system: budgeting, monitoring, controlling and reporting
- Close the project financially and coordinate auditors
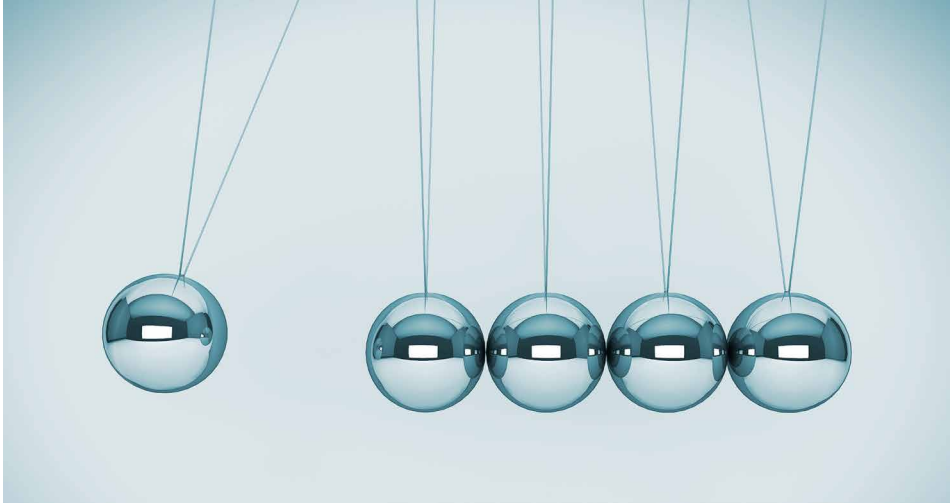- Identify ethical challenges and applying soft skills in managing project finances

WHAT CERTIFICATION WILL I GET AS A SUCCESSFUL CANDIDATE?

- On successful completion of the programme, you will receive a certificate demonstrating your advanced proficiency in managing project finances in development work.
- This certificate not only provides proof of your knowledge and skills but also showcases your dedication to advancing your career.
- The end-of-programme project, a review of your own and unique financial system, will provide you with a unique addition to your CV.
- With these accomplishments, you will stand out to potential employers as a valuable asset.

WHY SHOULD I JOIN?

The certification programme is organised in a blended modality. It includes a distance-learning phase followed by a one-week workshop in Turin on the United Nations Campus under the umbrella of the 2024 Development Cooperation Academy (see below). Once participants have completed the workshop, they will then work remotely with the assistance of an expert on a final project and receive their certification. The entire programme consists of approximately 60 hours of learning.

IMPACT EVALUATION OF POLICIES, PROGRAMMES AND PROJECTS

https://www.itcilo.org/courses/impact-evaluation-policies-programmes-and-projects-blended-0

INTRODUCTION TO THE COURSE

Are you ready to become an impact evaluation expert? This certification programme combines practical experience and collaborative learning to help you design, implement, and interpret effective impact evaluations. With a focus on rigour and practical skills, this course is perfect for anyone looking to upgrade their skills as development practitioners. In a global context of financial scarcity, misinformation and growing need for evidence-based decision-making, learning to evaluate impact has never been more important. This comprehensive course brings together evaluation experts and researchers, and development practitioners, in a collaborative and instructive learning space. Participants will gain valuable experience in impact evaluations and cost-benefit analysis, enabling smarter decision-making for organizations and policy makers. This programme is highly recommended for anyone interested in advancing their skills in impact evaluations and becoming a certified expert in the field.

WHO ATTENDS THIS COURSE?

Monitoring and evaluation specialists; independent evaluators; researchers; project coordinators and programme managers; donor staff appraising and evaluating projects and programmes; policy-makers; non-governmental organization officials involved in monitoring and evaluating.

WHAT WILL I LEARN?

- A body of knowledge on theories and approaches used to conduct impact evaluations of public policies, development programmes, and projects
- Methodologies and approaches to design impact evaluation using both: qualitative and quantitative data based design
- Criteria to decide which is the most appropriate impact evaluation design
- How to develop a process to plan, operationalize, budget, and manage an impact evaluation.

WHAT TOPICS DOES THIS COURSE COVER?

- General concepts and considerations for impact evaluation: the recurring dilemma of attribution versus contribution
- Quantitative and qualitative methods for impact evaluation
- Experimental and quasi-experimental designs for impact evaluation
- Methods of data collection, processing and analysis for impact evaluation
- Managing and using the impact evaluation for decision-making and developing new knowledge.

WHAT WILL I BE ABLE TO DO?

- Work with your peers and expand your international network to access new resources, hone your skills and apply them immediately:
- Identify and engage relevant stakeholders throughout the impact evaluation process using technical and soft skills
- Select the most appropriate impact evaluation design to respond to the unique context of the intervention and to the prevailing constraints of data, time, money, and context.
- Design a customized impact evaluation scheme for the unique context of a development intervention of your choice.
- Build an operational plan to conduct the impact evaluation
- Collect, process, and analyses data to evaluate impact using quantitative and qualitative approaches
- Use impact evaluation results for informing decision-making and economic analyses.

WHY SHOULD I JOIN?

The certification programme is organised in a blended modality. It includes a distance-learning phase followed by a one-week workshop in Turin on the United Nations Campus under the umbrella of the 2024 Development Cooperation Academy (see below). Once participants have completed the workshop, they will then work remotely with the assistance of an expert on a final project and receive their certification. The entire programme consists of approximately 60 hours of learning.

- Monitoring and evaluation skills are essential to professionals working in development.
- Data analysis and evaluation skills are essential to professionals working in the public and development sectors.
- Employers that sponsor participants obtain the possibility to create an impact evaluation scheme for one of their development interventions.
- Successful participants receive a professional certification attesting their capacity to effectively design and conduct impact evaluation.
- The programme was developed and is implemented by evaluation experts and practitioners, researchers and development cooperation managers.
- Participatory activities include self-guided modules, webinars, online forum, practical assignments, individualized feedback and tutoring.
- Participants keep access to the e-Campus course on impact evaluation, training material, and references.

CAMPUS LIFE

A THRIVING UNITED NATIONS CAMPUS AND COMMUNITY OF PROFESSIONAL PEOPLE FROM AROUND THE WORLD

- Three organizations from the United Nations system on campus

- More than 300 training courses and activities in a stimulating international environment

- Thousands of participants from all over the world

ENVIRONMENT AND SURROUNDINGS

Grab a campus bicycle and explore the Turin Centre. Located in a leafy park on the banks of the Po River, it's a great place for study and collaboration. Experience innovative learning and training methods in modern classrooms equipped with simultaneous translation services.

HOUSING, DINING, AND MORE

Comprising more than 280 private dormitories, the Turin Campus provides a broad range of services for course participants and partners including a free-flow restaurant, travel agency, laundromat, post office, gym, medical services and a reception desk open 24/7.

COMMUNITY ENGAGEMENT AND DIVERSITY

Participants can enjoy social events organized by the Turin Centre as well as by their course facilitators. Whether on or off campus, people from different cultural backgrounds have the opportunity to listen to live music together, cook and share traditional foods, or team up to play games and network.

WITHDRAWAL, CANCELLATION POLICY, AND REFUNDS FOR OPEN COURSES

If an enrolled participant wishes or must withdraw from a course, they may choose to apply to a different course or be substituted by another candidate. The participant must notify the Centre, in writing, of their decision at least 14 days prior to the start date of the course. Cancellation of participation in regular courses will result in the following penalties:

- 14 days or more prior to the start date of the course: No penalty, 100% refund of amount paid less applicable bank charges

- 8 to 13 days prior to the start date of the course: Penalty of 50% of course price, refund of residual amount paid (if any) less applicable bank charges

- 7 days or less prior to the start date of the course: Penalty of 100% of course price.

INFO

FOR FURTHER INFORMATION PLEASE CONTACT

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