



# GOOD GOVERNANCE

ISSA GUIDELINES, KNOWLEDGE-SHARING, AND INNOVATION

## OVERVIEW

**Every social security programme is imbued with public interest that demands exemplary governance in its administration.** This course draws on international best-practice guidelines to assess the main principles, structures and mechanisms that promote and support good governance practices in key areas of social security administration. This is one of seven courses run in partnership with the International Social Security Association (ISSA) held simultaneously at the Turin Centre.

Join a network of social security practitioners in this highly specialized course.



PLACE

**TURIN, ITALY**



DATES

**8 – 12 JUNE 2020**



COLLABORATIVE LEARNING

**ONLINE RESOURCES**



LANGUAGE

**ENGLISH**



APPLICATION DEADLINE

**8 MAY 2020**

## WHAT

### WHAT WILL I LEARN?

This course uses the ISSA Guidelines on Good Governance as a framework for assessing challenges and identifying innovations.

- **Principles for the board and management:** principles, frameworks, structures, challenges and response
- **Strategic planning and operational risk management:** definitions and understanding of risk management activities; monitoring of internal and external events affecting social security institutions
- **Actuarial soundness and internal audit:** understanding actuarial measures and valuations; actuarial sustainability and investment benchmarks
- **Investment management:** key principles; main concepts of liquidity, risks, necessary diligence and aligning incentives; valuation of investment portfolio and measures for asset safekeeping
- **Corruption and fraud in contributions and benefits:** prevention and control; effectively governing rights and obligations of members and beneficiaries
- **Service standards for members and beneficiaries:** why service standards are relevant; how to improve service quality and key parameters
- **Human resources policies:** development, retention and succession; improving HR policies, defining a performance appraisal system; key components and limitations
- **Investment in ICT infrastructure:** evaluation of new investment proposals; ex-post evaluation and infrastructure maintenance

### WHAT WILL I BE ABLE TO DO?

- **Understand core approaches** to promoting and supporting good governance practices based on international best practice
- **Identify roles and responsibilities** of social security professionals in ensuring good governance
- **Utilise the ISSA Guidelines** as a framework for improved governance within national social security institutions
- **Develop country-tailored innovations** drawing on experience from other countries

## WHY

### WHY SHOULD I JOIN?

This course is designed specifically for social security professionals from ISSA member organizations.

- **ISSA-accredited experts** with decades of international experience in social security administration
- Join and interact with a **network of professionals** from other ISSA member organisations, including those attending parallel courses
- **Mix of training methods:** lectures, plenary discussions, good practices, case studies, group work and individual exercises
- Successful candidates receive an **ITCILO Certificate of Achievement**

## WHO

### WHO TAKES THIS COURSE?

The course is designed for social security professionals of ISSA member organizations. Participants should hold positions that are involved in decision-making directly or in an advisory capacity and are interested in applying the ISSA Guidelines on Good Governance.

## HOW

The course consists of 60 total hours of learning, broken up into three phases.

- **Pre-course** (10 hours): Self-guided study through the online eCampus platform. Includes a pre-course assessment
- **Residential week** (45 hours): 5-day interactive sessions at the ITCILO in Turin, including developing an individual presentation
- **Post-course assignment** (5 hours): Individual assignment applying ISSA Guidelines to the participant's organisation

## HOW TO APPLY

Find the application form at [bit.ly/2MqF2bE](https://bit.ly/2MqF2bE) and apply before **8 May 2020**.

## PRICE

Tuition: €1,650

Subsistence: €635

Total: €2,285

### CAMPUS LIFE

The green campus with modern training facilities makes a unique space for learning

### LEARN DIFFERENTLY

Innovative training methodologies and integrated use of digital learning technology

### THREE PHASES

Learning begins at home, continues in the classroom, and ends with an individual assignment

### PEER-TO-PEER ASSESSMENT

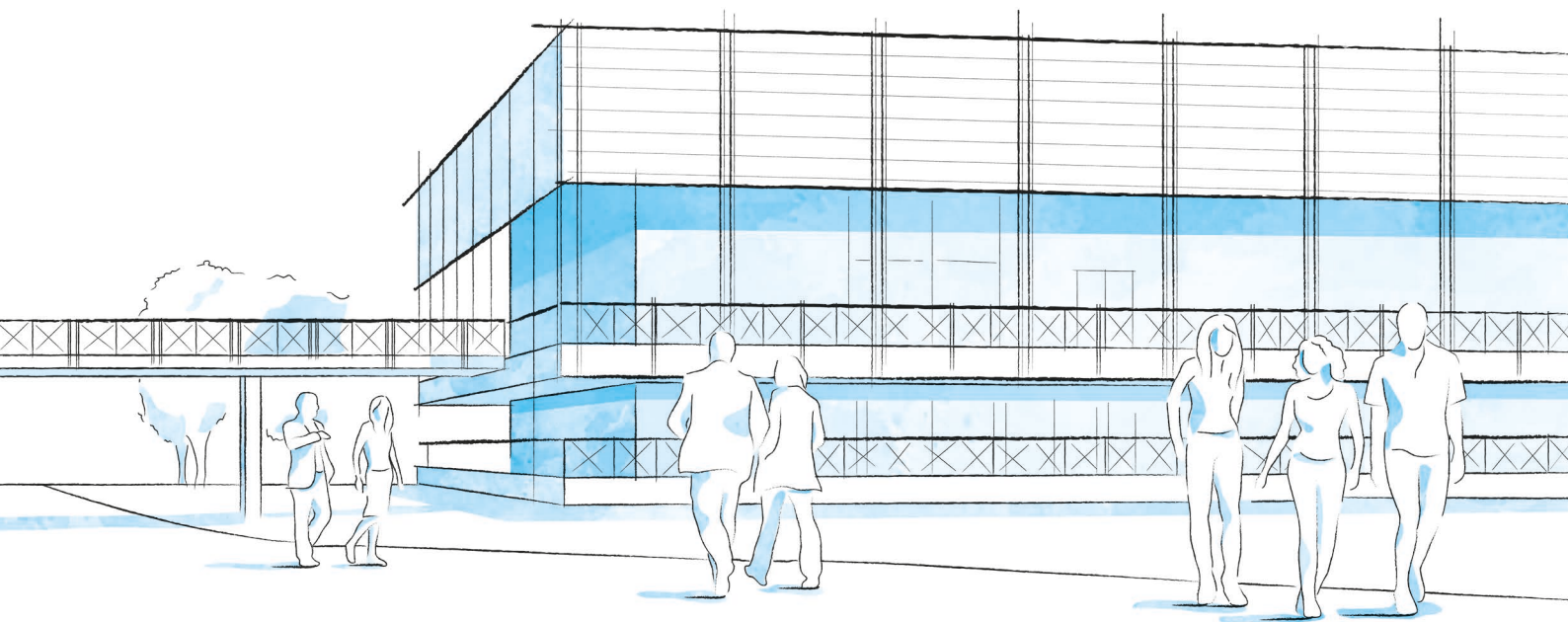
Critical insights from professionals of ISSA member organizations



SCAN THE QR CODE  
OR VISIT

[bit.ly/2TjRK1G](https://bit.ly/2TjRK1G)





## CAMPUS LIFE

### A THRIVING UNITED NATIONS CAMPUS AND COMMUNITY OF PROFESSIONAL PEOPLE FROM AROUND THE WORLD

- **Three organizations** from the United Nations system on campus
- **More than 300 training courses** and activities in a stimulating international environment
- **Thousands of participants** from all over the world

### ENVIRONMENT AND SURROUNDINGS

#### **Grab a campus bicycle and explore the Turin Centre.**

Located in a leafy park on the banks of the Po River, it's a great place for study and collaboration. Experience innovative learning and training methods in modern classrooms equipped with simultaneous translation services.

### HOUSING, DINING, AND MORE

Comprising more than 280 private dormitories, the **Turin Campus provides a broad range of services for course participants and partners** including a free-flow restaurant, bank, travel agency, laundromat, post office, gym, medical services and a reception desk open 24/7.

### COMMUNITY ENGAGEMENT AND DIVERSITY

**Participants can enjoy social events organized by the Turin Centre** as well as by their course facilitators.

Whether on or off campus, people from different cultural backgrounds have the opportunity to listen to live music together, cook and share traditional foods, or team up to play games and network.

## INFO

### FOR FURTHER INFORMATION PLEASE CONTACT

#### **International Training Centre of the ILO**

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