



EMPLOYMENT PROMOTION

# EMPLOYMENT SERVICES FOR EFFECTIVE JOB TRANSITIONS (NEW)

4 – 8 MAY 2020  
TURIN, ITALY

*Information Note*

The training aims to increase capacity of member States to design and implement efficient employment services and labour market programmes for just transitions to decent work over the life course, with a particular focus on vulnerable groups.

The modules, group works and participants' presentations will cover policy approaches and operational tools for efficient employment services, with emphasis on innovative and targeted services and active labour market programmes.

## INTRODUCTION TO THE COURSE

How to promote just transition to decent work: the role of employment services.

This course provides the knowledge and tools required to facilitate job transitions and labour market integration, particularly for young people and women, and enhance the role of employment services. The course methodology is designed to promote the sharing of experience and good practice.

## WHO ATTENDS THIS COURSE?

The course is aimed at the directors and officers of public employment services and private employment agencies; representatives of employers' and workers' organizations; officers of ministries in charge of labour and employment and other professionals dealing with labour market transitions. Gender-balanced participation is desirable.

## WHAT TOPICS DOES THIS COURSE COVER?

The course is designed to provide conceptual and practical tools with sessions on:

- job counselling, career guidance, and coaching on soft skills;
- targeted active labour market programmes, including training and entrepreneurship development programmes;
- managing effective job centres, digitalisation and information systems;
- building public-private partnerships and dialogue at the national and the local levels.

## WHAT WILL I LEARN?

By the end of the programme, participants will have strengthened their technical knowledge to improve their employment service systems. In particular, participants will have:

- Strengthened their understanding of the role of employment services to facilitate labour market transitions in particular for vulnerable groups;
- Developed a thorough understanding on how to design and implement effective and innovative targeted labour market programmes;
- Examined management challenges related to employment services, information systems and the modernization of service delivery systems;
- Increased their understanding on how to promote PPP and dialogue at the national and the local levels, in the public, private and third sectors, in a concerted manner in order to influence policymaking.

## WHAT WILL I BE ABLE TO DO?

Participants leave this course connected to a global network of professionals on employment services. In addition to enhancing capacities and knowledge, the workshop aims to stimulate peer learning, networking and possible future collaboration among participants and their respective institutions and organizations.

They will be able to improve their capacity in designing and implementing effective employment services and active labour market programmes by:

- Properly analysing bottlenecks and challenges at the level of their own institutions or agencies;
- Identifying the main elements to contribute to a better functioning of the labour markets and to facilitate labour market transitions over the life course;
- Drawing a strategic development plan of their institutions or agencies.

## WHY SHOULD I JOIN?

- The course has a hands-on approach, highlighting best practices and offering tools and methodologies that will help participants in their everyday work;
- Participants are encouraged to share individual experiences during the training days, thus building an international community of practice;
- Given its high-quality contents, the course brings participants at the heart of current debate and policy options.

## HOW TO APPLY

Go to <https://oarf2.itcilo.org/STF/A9012872/en> to submit your registration form by **31 March 2020**.

The form should be accompanied by an official letter from the candidate's institution, nominating the candidate to participate and indicating how the course costs and travel will be covered.

This letter can be sent by email (scanned letter to [employmentpolicy@itcilo.org](mailto:employmentpolicy@itcilo.org)) or attached when filling in the registration form.

## PRICE

Tuition: €1,650

Subsistence: €635

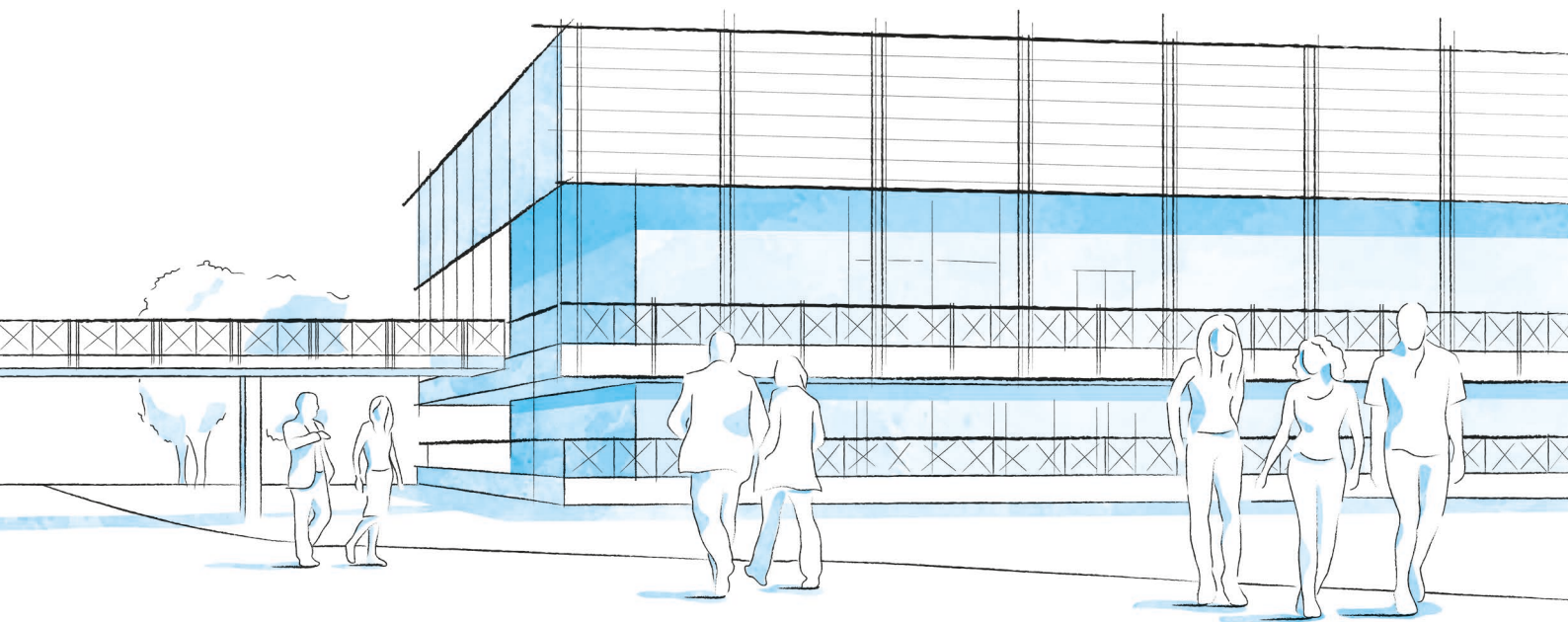
Total: €2,285

The ITCILO has a limited number of partial fellowships that may cover part of the subsistence and/or tuition fees. These fellowships do not include the international travel. Candidates' institutions or sponsor or candidates themselves have to cover a part of the participation costs (Total amount 2,285 EUR) as well as their travel. If eligible, early candidates will be given priority.



SCAN THE QR CODE  
OR VISIT

[bit.ly/2Ht5ak5](https://bit.ly/2Ht5ak5)



## CAMPUS LIFE

### A THRIVING UNITED NATIONS CAMPUS AND COMMUNITY OF PROFESSIONAL PEOPLE FROM AROUND THE WORLD

- **Three organizations** from the United Nations system on campus
- **More than 300 training courses** and activities in a stimulating international environment
- **Thousands of participants** from all over the world

### ENVIRONMENT AND SURROUNDINGS

**Grab a campus bicycle and explore the Turin Centre.** Located in a leafy park on the banks of the Po River, it's a great place for study and collaboration. Experience innovative learning and training methods in modern classrooms equipped with simultaneous translation services.

### HOUSING, DINING, AND MORE

Comprising more than 280 private dormitories, the **Turin Campus provides a broad range of services for course participants and partners** including a free-flow restaurant, bank, travel agency, laundromat, post office, gym, medical services and a reception desk open 24/7.

### COMMUNITY ENGAGEMENT AND DIVERSITY

**Participants can enjoy social events organized by the Turin Centre** as well as by their course facilitators. Whether on or off campus, people from different cultural backgrounds have the opportunity to listen to live music together, cook and share traditional foods, or team up to play games and network.

## INFO

### FOR FURTHER INFORMATION PLEASE CONTACT

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