



SOCIAL PROTECTION

ADVANCING DIGITAL TRANSFORMATION AND INTEROPERABILITY IN SOCIAL PROTECTION

26 – 30 OCTOBER 2026
TURIN, ITALY

Information Note



International
Labour
Organization



Digital
Convergence
USP 2030



International Training Centre



PLACE
TURIN, ITALY



DATES
26 – 30 OCTOBER 2026



COLLABORATIVE LEARNING
**ONLINE RESOURCES
AND TOOLS**



LANGUAGES
ENGLISH



APPLICATION DEADLINE
10 SEPTEMBER 2026

OVERVIEW

SNAPSHOT OF THE COURSE

Digital transformation and interoperability are significantly reshaping social protection systems worldwide. The shift towards digitally supported administration and service delivery has the potential to dramatically enhance the efficiency, transparency and responsiveness of social protection programmes, enabling better coordination and improved outcomes for beneficiaries. However, navigating this complex transformation requires specialized skills, clear governance structures and robust institutional capacity. To effectively manage these digital transitions, institutions must build expertise in designing interoperable solutions, addressing technical and ethical challenges and ensuring that no one is left behind.

The Digital Convergence Initiative (DCI) Training Programme addresses precisely this need. Designed to strengthen institutional and human capabilities from the DCI partner countries, the training aims to equip social protection policymakers, programme managers and technical practitioners with the essential skills and knowledge to drive digital transformation sustainably and equitably. Through comprehensive, interactive and practical learning activities, participants will explore foundational concepts, technical competencies and leadership strategies critical to developing interoperable and rights-based digital social protection systems. The ultimate objective is to empower stakeholders to confidently lead digital transformation, creating resilient, adaptive and human-centered systems that meet both current and future social protection needs.

WHAT WILL I LEARN?

By the end of this training, participants will be able to:

- Understand the core concepts of digital transformation and interoperability and how they apply to social protection systems.
- Apply rights-based and human-centered principles in the design of digital social protection services and solutions.
- Identify the essential building blocks of interoperable digital ecosystems, including legal and regulatory frameworks, governance structures, data management, digital infrastructure, system architecture and technical standards.
- Strengthen strategic leadership and management capabilities to plan, coordinate and operationalize digital transformation across institutions and sectors.
- Critically assess the risks, opportunities, ethical considerations and impacts of digital transformation in social protection.
- Leverage global insights and peer learning to contextualize international good practices and adapt them to national priorities and implementation realities.

WHO TAKES THIS COURSE?

This training is designed for professionals from partner countries implementing DCI-supported projects, including:

- Policy advisors and decision-makers responsible for strategic oversight, policy development and ensuring alignment between national social protection goals and digital transformation efforts.
- Programme managers leading the design and implementation of digital initiatives, with a focus on operational effectiveness, service delivery and improved outcomes for beneficiaries.
- Technical specialists working in social protection institutions and agencies, involved in system design, data governance, interoperability and the implementation and maintenance of digital solutions.

As the training will be in English, proficiency in the language is required.

HOW?

This intensive five-day, in-person training consists of 60 total hours of learning and offers a highly interactive learning experience through:

- Expert-led presentations and facilitator-led discussions
- Practical exercises and case studies grounded in real-world challenges
- Group activities designed to foster peer learning and collaboration
- Action planning activities that enable participants to apply insights directly to their professional contexts

WHY SHOULD I JOIN?

Engage in an immersive, face-to-face learning experience designed to strengthen both your practical skills and strategic capabilities. Benefit from expert guidance and professional facilitation, while expanding your network through dynamic peer exchange and highly interactive sessions.

Successful participants will receive a **Certificate of Achievement**, eligible for the Diploma for Social Protection Managers.

HOW TO APPLY

Find the application form at: <https://oarf2.itcilo.org/STF/A9019496/en>

PRICE

Tuition €1,840

Subsistence €845

Total €2,685

Participants are responsible for covering their airfare to and from Turin, as well as airport transfer.

SHARE YOUR KNOWLEDGE

Connect with a global network of practitioners in an engaging learning environment

MEET THE EXPERTS

Learn from international digital transformation experts

MOVE CLOSER TO OBTAINING A DIPLOMA

Course eligible for the Diploma for Social Protection Managers, allowing you to move one step closer to obtaining your recognition

CAMPUS LIFE

A THRIVING UNITED NATIONS CAMPUS AND COMMUNITY OF PROFESSIONAL PEOPLE FROM AROUND THE WORLD

- **Three organizations** from the United Nations system on campus
- **More than 300 training courses** and activities in a stimulating international environment
- **Thousands of participants** from all over the world

ENVIRONMENT AND SURROUNDINGS

Grab a campus bicycle and explore the Turin Centre.

Located in a leafy park on the banks of the Po River, it's a great place for study and collaboration. Experience innovative learning and training methods in modern classrooms equipped with simultaneous translation services.

HOUSING, DINING, AND MORE

Comprising more than 280 private dormitories, the **Turin Campus provides a broad range of services for course participants and partners** including a free-flow restaurant, travel agency, laundromat, post office, gym, medical services and a reception desk open 24/7.

COMMUNITY ENGAGEMENT AND DIVERSITY

Participants can enjoy social events organized by the Turin Centre as well as by their course facilitators. Whether on or off campus, people from different cultural backgrounds have the opportunity to listen to live music together, cook and share traditional foods, or team up to play games and network.

INFO

FOR FURTHER INFORMATION PLEASE CONTACT

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