



ONLINE

SOCIAL PROTECTION

E-LEARNING ON GOOD GOVERNANCE

ISSA GUIDELINES, KNOWLEDGE-SHARING AND INNOVATION

1 JUNE – 10 JULY 2020
DISTANCE LEARNING

E-LEARNING ON GOOD GOVERNANCE

ISSA GUIDELINES, KNOWLEDGE-SHARING, AND INNOVATION

OVERVIEW

Every social security programme is imbued with public interest that demands exemplary governance in its administration. This course draws on international best-practice guidelines to assess the main principles, structures and mechanisms that promote and support good governance practices in key areas of social security administration. This is one of seven courses run in partnership with the International Social Security Association (ISSA) offered in an innovative e-learning format from 2020. This highly specialized course enables you to join a virtual global network of social security practitioners flexibly and without the need to travel.



ONLINE

ITCILO E-CAMPUS



DATES

1 JUNE – 10 JULY 2020



COLLABORATIVE LEARNING

ONLINE TUTORS AND
RESOURCES



LANGUAGE

ENGLISH



APPLICATION DEADLINE

11 MAY 2020

WHAT

WHAT WILL I LEARN?

This course uses **the recently updated ISSA Guidelines on Good Governance** as a framework for assessing challenges and identifying innovations.

- **Principles for the board and management:** principles, frameworks, structures, challenges and response
- **Strategic planning and operational risk management:** definitions and understanding of risk management activities; monitoring of internal and external events affecting social security institutions
- **Actuarial soundness and internal audit:** understanding actuarial measures and valuations; actuarial sustainability and investment benchmarks
- **Investment management:** key principles; main concepts of liquidity, risks, necessary diligence and aligning incentives; valuation of investment portfolio and measures for asset safekeeping
- **Corruption and fraud in contributions and benefits:** prevention and control; effectively governing rights and obligations of members and beneficiaries
- **Service standards for members and beneficiaries:** why service standards are relevant; how to improve service quality and key parameters
- **Human resources policies:** development, retention and succession; improving HR policies, defining a performance appraisal system; key components and limitations
- **Investment in ICT infrastructure:** evaluation of new investment proposals; ex-post evaluation and infrastructure maintenance

WHAT WILL I BE ABLE TO DO?

- **Understand core approaches** to promoting and supporting good governance practices based on international best practice
- **Identify roles and responsibilities** of social security professionals in ensuring good governance
- **Utilise the ISSA Guidelines** as a framework for improved governance within national social security institutions
- **Develop country-tailored innovations** drawing on experience from other countries

WHY

WHY SHOULD I JOIN?

- **ISSA-accredited experts** with decades of international experience in social security administration
- Join and interact online with a **global network of professionals** from other ISSA member organizations to share learning and best practices
- This **new e-learning** course consists of a blend of online resources on good practices and case studies, “real time” interactive sessions led by highly experienced trainers, individual and collaborative group exercises using our E-Campus platform
- Successful candidates receive an **ITCILO Certificate of Achievement**

WHO

WHO TAKES THIS COURSE?

The course is designed for social security professionals of ISSA member organizations. Participants should hold positions that are involved in decision-making directly or in an advisory capacity and are interested in applying the ISSA Guidelines on Good Governance.

Course learning materials and tuition will be offered online in English. The following requirements are therefore essential to participate in this course:

- the ability to use and access a computer with internet
- working knowledge of written English

HOW

The course consists of a number of online modules offered through the E-Campus online platform to be completed over a period of six weeks from 1 June to 10 July 2020, for an estimated total of 60 learning hours. The course is broken down into three phases.

- **Pre-course learning:** Flexible (asynchronous) self-guided online learning on E-Campus and an end of phase assessment
- **“Real time” learning:** Live interactive sessions and engaging video presentations by highly experienced trainers, blended with individual and collaborative group exercises, peer-to-peer assessment and online technical forums on E-Campus
- **End of course assignment:** Individual assignment applying ISSA Guidelines to the participants organization. Participants who successfully complete all assessments and the final assignment will receive a Certificate of Achievement

HOW TO APPLY

Find the application form at bit.ly/2xoboQQ and apply before **11 May 2020**

PRICE

Tuition €900

Total €900

INTEGRATED E-LEARNING

An innovative e-learning experience bringing high-quality tuition on the ISSA Guidelines directly to you

THREE PHASES

Learning begins at own pace, continues through high-quality, engaging “real time” sessions and ends with an individual assignment

PEER-TO-PEER ASSESSMENT

Critical insights from professionals of ISSA member organizations



SCAN THE QR CODE
OR VISIT

bit.ly/3agBsfa

INFO

**FOR FURTHER INFORMATION
PLEASE CONTACT**

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