



ONLINE

SOCIAL PROTECTION

E-LEARNING ON ADMINISTRATIVE SOLUTIONS FOR EXTENDING COVERAGE

ISSA GUIDELINES, KNOWLEDGE-SHARING AND INNOVATION

1 JUNE – 10 JULY 2020
DISTANCE LEARNING



E-LEARNING ON ADMINISTRATIVE SOLUTIONS FOR EXTENDING COVERAGE

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OVERVIEW

Extending coverage of social protection is one of the greatest challenges facing social security institutions across the globe. Participants of this course will draw on international best-practice guidelines to identify administrative solutions to improve access to contributory social security programmes for populations that are difficult to cover. This is one of seven courses run in partnership with the International Social Security Association (ISSA) offered in an innovative e-learning format from 2020. This highly specialized course enables you to join a virtual global network of social security practitioners flexibly and without the need to travel.



ONLINE

ITCILO E-CAMPUS



DATES

1 JUNE – 10 JULY 2020



COLLABORATIVE LEARNING

ONLINE TUTORS AND
RESOURCES



LANGUAGE
ENGLISH



APPLICATION DEADLINE

11 MAY 2020

WHAT

WHAT WILL I LEARN?

This course uses **the recently updated ISSA Guidelines on Administrative Solutions for Extending Coverage** as a framework for assessing challenges and identifying innovations.

- **Creating an enabling environment:** understanding the role of the authorities; how to extend coverage and identify gaps
- **Institutional readiness:** formulating a social security extension plan and understanding the needs of difficult-to cover groups
- **Cost-effective registration systems** to reach out to difficult-to-cover groups
- **Increasing awareness and reaching out:** main components of a communication strategy; how to build trust with the target population
- **Contribution collection and compliance:** establishing contribution rates and frequency; building a compliance strategy
- **Delivering services and benefits:** formulating a citizen-centred service delivery plan; electronic payment and service delivery; coordination and portability

WHAT WILL I BE ABLE TO DO?

- **Understand core administrative approaches** to extend coverage of social security programmes based on international best practice
- **Identify roles and responsibilities** of social security professionals in the field of extending the coverage of social security
- **Utilise the ISSA Guidelines** as a framework for implementing administrative solutions to extend of coverage
- **Develop country-tailored innovations** drawing on experience from other countries

WHY

WHY SHOULD I JOIN?

- **ISSA-accredited experts** with decades of international experience in social security administration
- Join and interact online with **a global network of professionals** from other ISSA member organizations to share learning and best practices
- This **new e-learning course** consists of a blend of online resources on good practices and case studies, 'real time' interactive sessions led by highly experienced trainers, individual and collaborative group exercises using our E-Campus platform
- Successful candidates receive an **ITCILO Certificate of Achievement**

WHO

WHO TAKES THIS COURSE?

The course is designed for social security professionals of ISSA member organizations. Participants should hold positions directly related to the design and implementation of administrative solutions for extending the coverage of social security systems.

Course learning materials and tuition will be offered online in English. The following requirements are therefore essential to participate in this course:

- the ability to use and access a computer with internet
- working knowledge of written English

HOW

The course consists of a number of online modules offered through the E-Campus online platform to be completed over a period of six weeks from 1 June to 10 July 2020, for an estimated total of 60 learning hours. The course is broken down into three phases.

- **Pre-course learning:** Flexible (asynchronous) self-guided online learning on E-Campus and an end of phase assessment
- **"Real time" learning:** Live interactive sessions and engaging video presentations by highly experienced trainers, blended with individual and collaborative group exercises, peer-to-peer assessment and online technical forums on E-Campus
- **End of course assignment:** Individual assignment applying ISSA Guidelines to the participants organization. Participants who successfully complete all assessments and the final assignment will receive a Certificate of Achievement

HOW TO APPLY

Find the application form at bit.ly/33FcdAu and apply before **11 May 2020**

PRICE

Tuition €900

Total €900

INTEGRATED E-LEARNING

An innovative e-learning experience bringing high-quality tuition on the ISSA Guidelines directly to you

THREE PHASES

Learning begins at own pace, continues through high-quality, engaging "real time" sessions and ends with an individual assignment

PEER-TO-PEER ASSESSMENT

Critical insights from professionals of ISSA member organizations



SCAN THE QR CODE
OR VISIT

bit.ly/39d73gq

INFO

FOR FURTHER INFORMATION
PLEASE CONTACT

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