



ONLINE

SOCIAL PROTECTION

# E-COACHING ON SOCIAL PROTECTION: TOWARDS RESPONSIVE SYSTEMS

15 JUNE – 06 SEPTEMBER 2020  
🕒 12 WEEKS, 60 HRS



MINISTÉRIO DO TRABALHO,  
SOLIDARIEDADE E SEGURANÇA  
SOCIAL



# E-COACHING ON SOCIAL PROTECTION

TOWARDS RESPONSIVE SYSTEMS

## OVERVIEW

### SNAPSHOT OF THE COURSE

As governments around the world take urgent action to save lives and protect livelihoods from the **COVID-19 pandemic**, leveraging, adapting or introducing new social protection measures are central to country immediate and medium-term responses. With one in two people in the world not benefiting from any form of social protection, this is an unprecedented challenge. Drawing on the ILO's knowledge and expertise, this e-learning programme offers you the opportunity to further strengthen your competences on social protection in the context of the global emergency, learn about best practices and get on the job technical support through e-coaching. As a result, you will be able to devise more responsive and sustainable social protection interventions to help your country weather the current health crisis and mitigate the longer-term social and economic impacts on the most vulnerable groups.



ONLINE

ITCILO E-CAMPUS



DATES

15 JUNE – 06 SEPTEMBER  
2020



COLLABORATIVE LEARNING

ONLINE RESOURCES



LANGUAGES

ENGLISH



APPLICATION DEADLINE

5 JUNE 2020

## WHAT

### WHAT WILL I LEARN?

This new e-Learning programme offers a flexible and phased learning experience to enable a wide range of professionals to better respond to changing social protection needs in the context of the COVID-19 pandemic.

- **Social protection fundamentals:** principles, concepts and challenges in developing and implementing responsive social protection interventions in the current context
- **Country responses to the COVID-19 pandemic:** getting real time data and information from experts and a global network of social protection professionals
- **Best practices and lessons learned:** exploring and analysing the most innovative, effective and sustainable measures currently implemented around the world
- **High-quality 'real time' online tuition:** get access to social protection technical experts and sector specialists through asynchronous and synchronous online tuition
- **Focus on a specific area of work:** select a specific area of work depending on your needs and context from a range of interventions including social health protection, contributory and non-contributory schemes and responses
- **On the job technical support:** provided through tailored one to one e-coaching by technical experts.

### WHAT WILL I BE ABLE TO DO?

- **Understand key principles, concepts and challenges** to update and enhance your social protection competences within the framework of the unfolding crisis
- **Review and analyse best practices** in country responses to the COVID-19 pandemic and how they might apply to your own context
- **Apply learning to your context** by conducting a needs assessment to identify possible social protection interventions and coverage gaps

- **Undertake a social protection policy analysis and formulate evidence-based recommendations** to increase the effectiveness of your social protection system
- **Develop a responsive social protection intervention** with support from sector experts through dedicated distance coaching sessions.

## WHY

### WHY SHOULD I JOIN?

This online learning programme is specifically designed for experienced officials and professionals working in social protection to help them analyse and respond to their rapidly changing context.

- Benefit from a **blend of online resources** on best practices and case studies, ‘real time’ interactive sessions led by highly qualified experts, individual and collaborative exercises using our eCampus platform
- Access the **latest information and data** on worldwide social protection responses to the COVID-19 pandemic
- Access **high-quality e-coaching** from world experts in social protection without the need to travel
- Join and interact online with a **global network of professionals** to share learning, best practices as well as peer coaching and support
- Successful candidates receive an **ITCILO Certificate of Achievement**.

## WHO

### WHO TAKES THIS COURSE?

This programme is aimed at a wide range of professionals working in social protection institutions, ministries, international organizations, social partners and civil society partners, tasked with designing and implementing social protection measures, particularly in response to the COVID-19 pandemic.

The following requirements are therefore essential to participate in the programme:

- the ability to use and access a computer with internet
- working knowledge of written English.

**Same country delegations are strongly encouraged to take part in the program, in order to support a systemic response to country-specific challenges.**

## LANGUAGE

Course learning materials and tuition will be offered online in English. The coaching component of the programme will be made available in English, French, Spanish, Portuguese and Arabic based on participant needs and depending on the availability of suitable coaches.

### LEARN ONLINE

Integrating real time e-learning and e-coaching

### DEDICATED TECHNICAL SUPPORT

On the job e-coaching to help you apply learning to your context

### CERTIFICATE OF ACHIEVEMENT

Successful candidates will obtain an ITCILO Certificate of Achievement



SCAN THE QR CODE  
OR VISIT

[bit.ly/2woXEVD](https://bit.ly/2woXEVD)

# HOW

This programme consists of a number of online modules as well as an e-coaching component for an estimated total of 60 learning hours over a period of 12 weeks.

The programme is divided into four distinct phases:

- **Phase 1 - Social Protection fundamentals in light of COVID-19 (2 weeks, 12 learning hours):** Optional online self-paced modules including interactive sessions and engaging video presentations on key social protection models, issues and challenges within the current context.
- **Phase 2 – Best practices and lessons learned (2 weeks, 12 learning hours):** This phase will consist of two interrelated learning streams:
  - **Themed live webinars** with highly qualified experts to present case studies, identify best practices and discuss lessons learned in COVID-19 country responses;
  - **Peer-to-peer real time knowledge sharing and learning** through individual and collaborative exercises, synchronous interactive online sessions and technical forums to build communities of practice.
- **Phase 3 - Contextual analysis and responses (2 weeks, 12 learning hours):** You will be asked to complete a technical note on the policy implications and responses to the current crisis in your own context. You will:
  - Select a specific area of focus for the technical note
  - Digitally collaborate with peers to inform your work
  - Have your work peer assessed
- **Phase 4 – On the job e-coaching (6 weeks, 24 learning hours):** Participants who successfully complete Phase 3 of the programme will be allocated an expert e-coach based on their area of focus. This will support you to learn on the job in order to develop and implement effective and responsive social protection interventions. The e-coaching module will comprise:
  - One-to-one coaching sessions
  - Guided peer-to-peer coaching sessions.

Participants will also have the option of enrolling on a **Virtual Reality (VR)** version of the programme. Applied to Phases 3 and 4 of the course, VR state of the art technology will allow participants to be immersed in **highly interactive and lifelike engaging e-coaching sessions**.

# HOW TO APPLY

Find the application form at <https://oarf2.itcilo.org/MIF/A9713357/en> and apply before **5 June 2020**.

# PRICE

Tuition: €1,950

Tuition with Virtual Reality option: €3,145

# INFO

**FOR FURTHER INFORMATION  
PLEASE CONTACT**

## **International Training Centre of the ILO**

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**COURSE CODE: A9713357**

Made of paper awarded the European Union Eco-label,  
reg.nr FR/011/002, supplied by International Paper. 