



OCCUPATIONAL SAFETY AND HEALTH

# TRAINING OF TRAINERS ON IMPROVING SAFETY AND HEALTH IN SMALL AND MICRO ENTERPRISES

ONLINE (E-CAMPUS): 19 APRIL – 18 JUNE 2021

TURIN, ITALY: 21 – 25 JUNE 2021

*Information Note*

# INTRODUCTION

Small and micro-sized enterprises (SMEs) are an important part of a nation's economic activities, however, due to deficits in both human and financial resources, SMEs tend to have higher rates of work-related accidents and diseases. In addition to huge human suffering, as SMEs employ a large proportion of the workforce in many countries, the lower productivity in SMEs caused by this high rate of work-related accidents and diseases will prevent sustainable national economic growth. The poor development of occupational safety and health (OSH) in SMEs is considered a widespread issue in most countries, and it frequently constitutes one of the priorities in the national political action on OSH. The problem arises from many factors such as the lack of awareness towards the issue, the insufficient knowledge and resources, the absence of the adequate external support adapted to SMEs, etc. Although there are probably no universal solutions to the issue, there are different experiences and best practices worldwide that can be shared in other countries.

Since the 80s, the International Labour Organization (ILO) has been developing an important number of programmes to help both entrepreneurs and workers towards the improvement of occupational safety and health (OSH), working conditions and productivity in SMEs. The first programme was named WISE (Work Improvements in Small Enterprises) and was specifically designed for the manufacturing enterprises. Afterwards, other programmes were developed for the different sectors of activity (construction, rural areas, etc.). These programmes include didactic materials, reference and guidance materials and tools targeting different sectors of activity and occupational groups, but share a common approach and methodology. Their six basic training principles are: build on local practice; focus on achievements; link working conditions with other management goals; use learning-by-doing; encourage exchange of experience; and promote workers' involvement. These programmes have been named as participatory action-oriented training (PAOT), indicating some of the most relevant characteristics. Some of these programmes have had an important dissemination in some countries and regions, particularly in Asia. The general reaction to these materials from the final beneficiaries has been always very positive. Traditionally, the ILO has supported these programmes through the elaboration of the materials, the implementation of technical cooperation projects and the delivery of workshops to final beneficiaries.

The International Training Centre of the ILO, in collaboration with LABADMIN/OSH (the ILO department in charge of OSH), organizes this training activity in order to increase the dissemination and sustainability of PAOT programmes by involving tripartite constituent organizations, United Nations programmes and projects, training institutions and other intermediate organizations from civil society in the delivery of such programmes.

## OBJECTIVES

This course aims at strengthening the institutional capacity to improve OSH and working conditions in SMEs and in the workplaces of the informal economy. Upon completion of this programme, participants will be able to:

- Explain the key points of the participatory action-oriented training programmes.
- Organize and deliver training activities based on the ILO participatory action-oriented programmes.
- Advise and inform employers and workers on OSH technical solutions.
- Transfer knowledge on different approaches for the improvement of working and OSH conditions in the small and micro enterprises and in the informal economy.

## PARTICIPANTS' PROFILE

This course is aimed at:

- Trainers and technical advisers from government institutions responsible for supporting SMEs on OSH and working conditions;
- Workers' and employers' organizations representatives involved in supporting their members in improving OSH and working conditions.
- Representatives of non-governmental organizations actively supporting SMEs in OSH and working conditions.
- Staff of technical cooperation projects supporting SMEs.
- Consultants, university teachers and researchers working in the fields of OSH and working conditions.

## LANGUAGE

The course will be hold in English.

## CONTENTS

- Introduction to OSH
- The small and micro enterprises. Main problems on OSH
- Successful OSH approaches for SMEs
- The informal economy and OSH
- Introduction to PAOT Programmes
- Planning and organizing PAOT workshops
- Delivery training sessions
- Facilitating participatory activities
- Conducting checklist exercises
- WISE – Work Improvement in Small Enterprises
- WIND – Work Improvement in Neighborhood Development

- WISH – Work Improvement in Safe Home
- WISCON – Work Improvement in Small Construction Sites
- POSITIVE – Participation-Oriented Safety Improvement by Trade Union Initiative
- PATRIS – Participatory Action Training for Informal Sector Operators
- WARM – Work Adjustment for recycling and Managing Waste
- Health WISE – Work Improvement in Health Services.

## METHODOLOGICAL APPROACH

This training of trainers course will have two parts: a distance-learning phase based in an online virtual platform and then a residential short course.

The distance learning part will use an Internet-based learning platform that will be activated nine weeks before the course (from 19 April to 18 June 2021). During this period, participants will follow a 60-hour self-administered course on the platform and perform a test at the end of the distance learning part. The platform will also present a documentation Center that will contain useful information for the participants on the topics of the course. This distance learning part is a preparatory part to ensure that all participants have a level of knowledge of the subject that allows them a greater benefit of the face-to-face part of the course (to be held in Turin, Italy from 21 to 25 June 2021).

During the residential part, a highly participatory and action-oriented approach will be used during the course, giving much emphasis on the exchange of experiences in looking for innovative and practical solutions to problems and challenges.

The methodology will be centred on the participants and the learning process, with the support of facilitators. The training methodology will use active methods for learning, making use of the knowledge and the experience of participants, promoting a permanent communication among participants, through group work, and discussions that will facilitate their own total integration and participation into the course activities.

A permanent monitoring of the learning process will be conducted throughout the training by the course coordinator. At the end of the course, an individual end-of-course evaluation questionnaire will be used to know the level of knowledge acquisition and to allow participants to express their view about the training. Participants will also be presented with pertinent documentation as a follow-up to the presentations in order to expand the knowledge about the specified topics.

Participants who successfully complete the programme would be awarded with a diploma of achievement authorizing them to deliver training courses on PAOT programmes.

## CONDITIONS OF PARTICIPATION

The cost of participation, excluding international air travel, is **EURO 2,750** (course fees EURO 2,115 and participant subsistence EURO 635) payable in advance by the participant or his or her sponsoring organization. This covers tuition fees, access to the virtual platform, the use of training facilities and support services, training materials and books, accommodation and full board at the Centre's campus, and emergency medical care and insurance.

Applications to participate in the course should be done **online** on the following webpage: <https://oarf2.itcilo.org/STF/A9713693/en>

**no later than 3 April 2021.**

The filled-in application form should be accompanied by a commitment letter from the sponsoring institution indicating how the participant will be financed. After that date, the course and the selected candidates will be confirmed and the instructions and payment references will be provided.

# CAMPUS LIFE

## A THRIVING UNITED NATIONS CAMPUS AND COMMUNITY OF PROFESSIONAL PEOPLE FROM AROUND THE WORLD

- **Three organizations** from the United Nations system on campus
- **More than 300 training courses** and activities in a stimulating international environment
- **Thousands of participants** from all over the world

## ENVIRONMENT AND SURROUNDINGS

### Grab a campus bicycle and explore the Turin Centre.

Located in a leafy park on the banks of the Po River, it's a great place for study and collaboration. Experience innovative learning and training methods in modern classrooms equipped with simultaneous translation services.

## WITHDRAWAL, CANCELLATION POLICY, AND REFUNDS FOR OPEN COURSES

If an enrolled participant wishes or must withdraw from a course, they may choose to apply to a different course or be substituted by another candidate. The participant must notify the Centre, in writing, of their decision at least 14 days prior to the start date of the course. Cancellation of participation in regular courses will result in the following penalties:

## HOUSING, DINING, AND MORE

Comprising more than 280 private dormitories, the **Turin Campus provides a broad range of services for course participants and partners** including a free-flow restaurant, bank, travel agency, laundromat, post office, gym, medical services and a reception desk open 24/7.

## COMMUNITY ENGAGEMENT AND DIVERSITY

**Participants can enjoy social events organized by the Turin Centre** as well as by their course facilitators.

Whether on or off campus, people from different cultural backgrounds have the opportunity to listen to live music together, cook and share traditional foods, or team up to play games and network.

- 14 days or more prior to the start date of the course: No penalty, 100% refund of amount paid less applicable bank charges
- 8 to 13 days prior to the start date of the course: Penalty of 50% of course price, refund of residual amount paid (if any) less applicable bank charges
- 7 days or less prior to the start date of the course: Penalty of 100% of course price.

# INFO

## FOR FURTHER INFORMATION PLEASE CONTACT

### International Training Centre of the ILO

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