



ONLINE

SOCIAL DIALOGUE

MANAGING EMPLOYMENT DISPUTES EFFECTIVELY IN INTERNATIONAL ORGANIZATIONS

LIVE ONLINE TRAINING COURSE DEVELOPED AND ORGANIZED
IN COLLABORATION WITH THE ILO OFFICE OF THE LEGAL ADVISER

4 – 20 MAY 2021

 3 WEEKS, 6 HRS/WEEK

MANAGING EMPLOYMENT DISPUTES EFFECTIVELY IN INTERNATIONAL ORGANIZATIONS

OVERVIEW

SNAPSHOT OF THE COURSE

Building on the experience of the three-day classroom training delivered on the ITCILO campus since 2017, we have developed an online version of the course with a view to enhancing the capacity and skills for effectively managing and preventing conflicts within international organizations.



ONLINE

ITCILO E-CAMPUS



DATES

4 – 20 MAY 2021



COLLABORATIVE LEARNING

ONLINE RESOURCES



LANGUAGES

ENGLISH



APPLICATION DEADLINE

23 APRIL 2021

WHO

WHO IS THIS COURSE FOR?

The training course is designed for all staff involved in conflict prevention and resolution within international organizations, in particular HR and legal professionals and managers.

WHAT

WHAT TOPICS WILL THIS COURSE COVER?

The training course will be composed of six virtual sessions of two hours each covering the following topics:

- Conflict prevention and early resolution
- Informal conflict resolution services
- Internal review
- Harassment and sexual harassment
- Ethics, internal investigations and disciplinary process
- Judicial review.

WHAT WILL YOU LEARN?

At the end of the training course, participants will be able to:

- Recognize the importance of effective employment dispute resolution systems in international organizations
- Understand the guiding principles of effective conflict prevention and management
- Apply best practices in preventing and managing employment disputes
- Improve existing dispute management processes, practices and frameworks within organizations.

DATES

The training course will take place in the period from 4 to 20 May 2021. Six interactive virtual sessions of two hours each are scheduled on the following dates and times (CET):

- Tuesday 4 May, 12:00-14:00 and Thursday 6 May, 14:00-16:00
- Tuesday 11 May, 12:00-14:00 and Wednesday 12 May, 14:00-16:00
- Tuesday 18 May, 14:00-16:00 and Thursday 20 May, 12:00-14:00

The course also involves inter-session group exercises and reading assignments.

FEES

The cost of the training course is €1,100.

REGISTRATION

To apply, please fill in the on-line application form available here:

<https://oarf2.itcilo.org/DST/A9713744/en>

Registration will be confirmed on a first-come-first-served basis, upon receipt of the completed on-line application form and a sponsorship letter from the employing organization regarding the coverage of course fees.

Attendance is limited to 30 participants.

In order to allow participation from as many organizations as possible, a maximum of two persons per organization may be registered.

EXPERT SPEAKERS

Receive guidance from internationally renowned experts in conflict resolution within international organizations

PEER LEARNING

Share your experience with peers from other international organizations

PARTICIPATORY APPROACH

Brainstorm challenges and find solutions to common workplace concerns



SCAN THE QR CODE
OR VISIT

bit.ly/3uRuMyz

WITHDRAWAL, CANCELLATION POLICY, AND REFUNDS FOR OPEN COURSES

If an enrolled participant wishes or must withdraw from a course, they may choose to apply to a different course or be substituted by another candidate. The participant must notify the Centre, in writing, of their decision at least 14 days prior to the start date of the course. Cancellation of participation in regular courses will result in the following penalties:

- 14 days or more prior to the start date of the course: No penalty, 100% refund of amount paid less applicable bank charges
- 8 to 13 days prior to the start date of the course: Penalty of 50% of course price, refund of residual amount paid (if any) less applicable bank charges
- 7 days or less prior to the start date of the course: Penalty of 100% of course price.

INFO

FOR FURTHER INFORMATION PLEASE CONTACT

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