



ONLINE

MANAGING EMPLOYMENT DISPUTES EFFECTIVELY IN INTERNATIONAL ORGANIZATIONS

LIVE ONLINE TRAINING COURSE DEVELOPED AND ORGANIZED
IN COLLABORATION WITH THE ILO OFFICE OF THE LEGAL ADVISER

28 MARCH – 14 APRIL 2021

 3 WEEKS, 4 HRS/WEEK

MANAGING EMPLOYMENT DISPUTES EFFECTIVELY IN INTERNATIONAL ORGANIZATIONS

OVERVIEW

SNAPSHOT OF THE COURSE

Delivered initially as a three-day classroom training on the ITCILO campus, we offer since 2021 this online version of the course for practitioners who wish to enhance their capacity and skills to effectively prevent and manage employment disputes in international organizations.



ONLINE

ITCILO E-CAMPUS



DATES

28 MARCH – 14 APRIL 2022



COLLABORATIVE LEARNING

ONLINE RESOURCES



LANGUAGES

ENGLISH



APPLICATION DEADLINE

16 MARCH 2022

WHO

WHO IS THIS COURSE FOR?

The training course is intended for all staff involved in conflict prevention and resolution in international organizations, in particular HR and legal professionals, and managers.

WHAT

WHAT TOPICS WILL THIS COURSE COVER?

The training course will be composed of six virtual sessions of two hours each covering the following topics:

- Effective administrative decision-making
- Effective review of staff grievances
- Preventing and addressing harassment and sexual harassment
- Misconduct investigations and disciplinary process
- Administrative handling of medical matters
- Mediation and out-of-court settlement.

WHAT WILL YOU LEARN?

At the end of the training course, participants will be able to:

- Recognize the importance of effective employment dispute resolution systems in international organizations
- Understand the guiding principles of effective conflict prevention and management
- Apply best practices in preventing and managing employment disputes
- Improve relevant processes, practices, and frameworks within organizations.

DATES

The training course will take place in the period from 28 March to 14 April 2022, according to the following schedule (Central European Time):

- Monday 28 March, 14:00-15:00 (social hour)
- Tuesday 29 March, 13:00-15:00 and Thursday 31 March, 14:00-16:00
- Tuesday 5 April, 14:00-16:00 and Thursday 7 April, 14:00-16:00
- Tuesday 12 April, 14:00-16:00 and Thursday 14 April, 13:00-15:30

The course also involves inter-session group exercises and reading assignments.

FEES

The cost of the training course is €1,120.

REGISTRATION

To apply, please fill in the on-line application form available here:

<https://oarf2.itcilo.org/DST/A9714755/en>

Registration will be confirmed on a first-come-first-served basis, upon receipt of the completed on-line application form and a sponsorship letter from the employing organization regarding the coverage of course fees.

Attendance is limited to 30 participants.

In order to allow participation from as many organizations as possible, a maximum of two persons per organization may be registered.

EXPERT SPEAKERS

Receive guidance from internationally renowned experts in conflict resolution within international organizations

PEER LEARNING

Share your experience with peers from other international organizations

PARTICIPATORY APPROACH

Brainstorm challenges and find solutions to common workplace concerns



SCAN THE QR CODE
OR VISIT

bit.ly/3uRuMyz

WITHDRAWAL, CANCELLATION POLICY, AND REFUNDS FOR OPEN COURSES

If an enrolled participant wishes or must withdraw from a course, they may choose to apply to a different course or be substituted by another candidate. The participant must notify the Centre, in writing, of their decision at least 14 days prior to the start date of the course. Cancellation of participation in regular courses will result in the following penalties:

- 14 days or more prior to the start date of the course: No penalty, 100% refund of amount paid less applicable bank charges
- 8 to 13 days prior to the start date of the course: Penalty of 50% of course price, refund of residual amount paid (if any) less applicable bank charges
- 7 days or less prior to the start date of the course: Penalty of 100% of course price.

INFO

FOR FURTHER INFORMATION PLEASE CONTACT

International Training Centre of the ILO
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