DIGITAL GOVERNANCE ACADEMY

7 – 11 DECEMBER 2026
TURIN, ITALY

Information Note

International Labour Organization

ITC International Training Centre

OVERVIEW

The **Digital Governance Academy** is an innovative capacity-building programme developed under ITCILO's Social Protection, Governance and Tripartism (SPGT) umbrella. It equips institutional leaders, senior policymakers, and technical specialists working in key areas of public governance with the strategic foresight and technical knowledge to harness digital transformation for improved governance and service delivery. This flagship training course will focus on the adoption of the latest digital technologies in key areas such as:

- **Labour Inspection**
- **Labour Migration**
- **Social Dialogue**
- **Social Protection**
- **Occupational Safety and Health (OSH)**

The Academy is structured as a transversal, multi-disciplinary initiative with a wide range of electives offering a tailored learning journey for practitioners in a Digital Era. Participants will explore the institutional, legal, and technological dimensions of digital transformation, including data governance, leveraging artificial intelligence, leading automation processes, and addressing cybersecurity and privacy concerns.

WHAT

WHAT WILL I LEARN?

Throughout the expert-led presentations, practical case-studies, and group discussions, participants will cover a wide range of digital topics including:

- The **fundamentals of digital governance** and its cross-cutting role across multiple technical areas of expertise.
- **Digital inclusion strategies**, with a focus on solutions for low-connectivity environments and populations at risk of digital exclusion.
- **Using data as a strategic asset** through real-time dashboards, case-management, and evidence-based policy feedback loops.
- **Leadership skills** to drive digital change, foster innovation, and overcome resistance within institutions.
- **International governance frameworks** and institutional maturity models to successfully lead digital transformation initiatives.
- **Ethical and legal safeguards** for responsible adoption of disruptive technologies.
- **Cutting-edge applications of artificial intelligence** for predictive analytics, enhanced transparency, and a more efficient service delivery.

KEY FEATURES

HAVE YOUR LEARNING CERTIFIED

Successful candidates will obtain an ITCILO Certificate of Achievement

SHARE YOUR KNOWLEDGE

Connect with a global network of practitioners in an engaging learning environment

MEET THE EXPERTS

Learn from ILO specialists, ITCILO trainers, and external lecturers

WHAT WILL I BE ABLE TO DO?

- **Assess** digital governance frameworks against global trends and benchmarks, country experiences, and international standards.
- **Conduct** institutional digital maturity assessments to identify institutional priorities.
- **Apply** priority approaches and innovations for improving the effectiveness and efficiency of digital systems, making use of well-established technologies.
- **Analyse** and interpret monitoring data with digital repositories, trend analysis, predictive analytics, and visualization tools.
- **Leverage** the use cases of emerging technologies such as AI, automation, internet of things and real-time monitoring.
- **Understand** the challenges and complexities of adopting new technologies in the public sector.
- **Anticipate and manage** institutional challenges in adopting new technologies.

WHO

WHO TAKES THIS COURSE?

The Digital Governance Academy welcomes professionals engaged in diverse domains of public policy and governance, particularly in areas such as **occupational safety and health (OSH), labour inspection, social protection, social dialogue, and labour migration**.

Ideal participants include government officials, digital transformation leads, representatives of social partners, IT specialists in public service delivery, and professionals from international organizations and development agencies. The course is designed for those committed to advancing inclusive, transparent, and tech-enabled governance through the responsible adoption of digital tools and strategies.

HOW

This course consists of 60 learning hours spread across the following structure:

- **Online Phase (15 hours):** Online learning combining self-guided modules on the e-Campus platform with live sessions and expert presentations covering the foundational concepts behind digital governance.

- **Residential Phase (40 hours):** 5-day intensive training at the ITCILO in Turin with elective courses tailored to participants' professional needs, covering pressing digital challenges and emerging technologies.

- **Post-Course Assignment (5 hours):** Individual work to develop an applied project combining the learning outcomes of the course.

WHY

WHY SHOULD I JOIN?

- **Gain a practical toolbox for digital maturity assessment**, learning about the main frameworks to determine concrete strategies moving forward.

- **Tailor your learning experience** choosing the elective courses that better suit your professional needs and interests.

- **Learn from global experts and real-world case studies**, benefiting from insights shared by leading practitioners driving digital transformation worldwide.

- **Join a diverse network** of senior professionals looking to adopt the latest technologies in their home countries.

- **Strengthen your ability to responsibly apply new technologies** like artificial intelligence into your institutional work.

- **The course uses a mix of training methods**: lectures, plenary discussions, good practices, electives, case studies, group work, and individual exercises.

Successful participants will receive a **Certificate of Achievement**, eligible for the following ITCILO Diplomas:

- Diploma for Social Protection Managers

- Diploma for Labour Migration Experts

- Diploma for Labour Inspectors

HOW TO APPLY

Find the application form at https://oarf2.itcilo.org/STF/A9018865/en and apply before **2 November 2026**.

PRICE

TBD

CAMPUS LIFE

A THRIVING UNITED NATIONS CAMPUS AND COMMUNITY OF PROFESSIONAL PEOPLE FROM AROUND THE WORLD

- **Three organizations** from the United Nations system on campus
- **More than 300 training courses** and activities in a stimulating international environment
- **Thousands of participants** from all over the world

ENVIRONMENT AND SURROUNDINGS

Grab a campus bicycle and explore the Turin Centre. Located in a leafy park on the banks of the Po River, it's a great place for study and collaboration. Experience innovative learning and training methods in modern classrooms equipped with simultaneous translation services.

HOUSING, DINING, AND MORE

Comprising more than 280 private dormitories, the **Turin Campus provides a broad range of services for course participants and partners** including a free-flow restaurant, travel agency, laundromat, post office, gym, medical services and a reception desk open 24/7.

COMMUNITY ENGAGEMENT AND DIVERSITY

Participants can enjoy social events organized by the Turin Centre as well as by their course facilitators. Whether on or off campus, people from different cultural backgrounds have the opportunity to listen to live music together, cook and share traditional foods, or team up to play games and network.

WITHDRAWAL, CANCELLATION POLICY, AND REFUNDS FOR OPEN COURSES

If an enrolled participant wishes or must withdraw from a course, they may choose to apply to a different course or be substituted by another candidate. The participant must notify the Centre, in writing, of their decision at least 14 days prior to the start date of the course. Cancellation of participation in regular courses will result in the following penalties:

- 14 days or more prior to the start date of the course: No penalty, 100% refund of amount paid less applicable bank charges
- 8 to 13 days prior to the start date of the course: Penalty of 50% of course price, refund of residual amount paid (if any) less applicable bank charges
- 7 days or less prior to the start date of the course: Penalty of 100% of course price.

INFO

FOR FURTHER INFORMATION PLEASE CONTACT

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