



ONLINE

GENDER EQUALITY AND DIVERSITY

INCLUSIVE AND ACCESSIBLE COMMUNICATION

13 APRIL – 8 MAY 2026

 4 WEEKS



International
Labour
Organization



International Training Centre

INCLUSIVE AND ACCESSIBLE COMMUNICATION

OVERVIEW

SNAPSHOT OF THE COURSE

Every day, organizations communicate through emails, websites, meetings, visuals, videos, and AI-powered tools. Yet many of these messages unintentionally exclude people—through language choices, inaccessible design, cultural assumptions, or digital barriers.

Inclusive and accessible communication is not about following rigid rules or being overly cautious. It's about **designing messages that can be understood, engaged with, and trusted by everyone**, regardless of gender, disability, culture, language, or context. This course builds the awareness and practical habits needed to communicate inclusively—across real-world channels, starting now.



ONLINE

ITCILO E-CAMPUS



DATES

13 APRIL – 8 MAY 2026



COLLABORATIVE LEARNING

ONLINE RESOURCES



LANGUAGES

ENGLISH



APPLICATION DEADLINE

30 MARCH 2026

WHAT

WHAT WILL I LEARN?

Week 1 — Foundations

Build a shared understanding of inclusive and accessible communication.

Learn how bias, stereotypes, and design choices can exclude—and why accessibility is a human, ethical, and practical responsibility, guided by global standards (WCAG, ADA, EAA).

Week 2 — Inclusive Communication Across Channels

Apply inclusive principles across language, culture, visuals, and AI.

Week 3 — Deep Dive into Accessible Communication

Learn how to create accessible digital content through clear writing, readable design, alt text, and captions.

Week 4 — Capstone Project

Apply your learning to a real communication asset, redesign it using best practices, and create a personal action plan.

WHY

WHY SHOULD I JOIN?

- Build inclusive and accessible communication skills you can apply immediately
- Learn to spot and reduce unconscious bias in everyday language and workplace interactions
- Apply accessibility standards (WCAG, ADA, EAA) to real emails, meetings, visuals, and digital content
- Learn by doing through practical rewrites, testing, and hands-on exercises

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- Access ready-to-use toolkits, templates, and accessibility starters
 - Finish with a redesigned real-world communication asset and a clear personal action plan

WHO

WHO IS THIS COURSE FOR?

Perfect for:

- HR, DEI, and Learning & Development professionals
- Communication professionals (internal comms, corporate comms, PR, content, digital)
- Managers, team leads, and people leaders
- Marketing, brand, product, and UX teams
- Public sector, UN organizations, NGOs and education professionals
- Anyone who writes, presents, or creates content at work

HOW

Each week, participants will:

- Join live sessions with experts
- Consult engaging learning materials on the course platform (self-paced)
- Share knowledge and experiences through dedicated technical forums (self-paced)
- Build their own inclusive communication project

HOW TO APPLY

Find the application form at <https://oarf2.itcilo.org/DST/A9719197/en> and apply before **30 March 2026**.

PRICE

Euro 970

LEARN ONLINE

Connect with a global network of practitioners in an immersive digital learning environment

HAVE YOUR LEARNING CERTIFIED

Successful candidates will obtain an ITCILO Certificate of Achievement

MOVE CLOSER TO OBTAINING A DIPLOMA

Course eligible for the Diploma on Gender Equality, Diversity and Inclusion



SCAN THE QR CODE
OR VISIT

bit.ly/45RTwer

WITHDRAWAL, CANCELLATION POLICY, AND REFUNDS FOR OPEN COURSES

If an enrolled participant wishes or must withdraw from a course, they may choose to apply to a different course or be substituted by another candidate. The participant must notify the Centre, in writing, of their decision at least 14 days prior to the start date of the course. Cancellation of participation in regular courses will result in the following penalties:

- 14 days or more prior to the start date of the course: No penalty, 100% refund of amount paid less applicable bank charges
- 8 to 13 days prior to the start date of the course: Penalty of 50% of course price, refund of residual amount paid (if any) less applicable bank charges
- 7 days or less prior to the start date of the course: Penalty of 100% of course price.

INFO

FOR FURTHER INFORMATION PLEASE CONTACT

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