



ONLINE

EMPLOYMENT PROMOTION

E-LEARNING COURSE ON EMPLOYMENT SERVICES FOR EFFECTIVE JOB TRANSITIONS

1 JUNE – 30 OCTOBER 2020
ONLINE (E-CAMPUS)

Information Note

How to promote just transitions in labour market towards decent work: the role of employment services, in particular in time of global crisis. This online course provides the knowledge and tools required to facilitate job transitions and labour market integration, particularly for young people and women, and enhance the role of employment services. The course methodology is designed to promote the sharing of experience and good practice.

This online training will built and strengthen the capacities of practitioners and policy makers to design, implement efficient employment services. The training will offer an innovative e-learning platform for open policy dialogues between government officials, workers' and employers' organizations representatives, and staff of development agencies. This specialized course enables you to join a virtual global network of practitioners flexibly and without needing to travel.

The course consists of a number of online modules offered through the ITCILO e-Campus online platform to be completed from 1st June to end October 2020, for a total of 60 learning hours. The course is broken down into three phases: (i) Pre-course learning: Flexible (asynchronous) self-guided online learning on e-Campus and an end of phase assessment; (ii) 'Real time' learning: Live interactive sessions and engaging video presentations by highly experienced trainers, blended with individual and collaborative group exercises, and online technical forums on e-Campus ; and, (iii) End of course assignment: Individual assignment applying to national contexts.

Participants who successfully complete all assessments and the final assignment will receive a Certificate of Achievement.

INTRODUCTION TO THE ONLINE COURSE

How to promote just transitions to to decent work: the role of employment services, in particular in time of global crisis. This course provides the knowledge and tools required to facilitate job transitions and labour market integration, particularly for young people and women, and enhance the role of employment services. The course methodology is designed to promote the sharing of experience and good practice.

WHO ATTENDS THIS ONLINE COURSE?

The course is intended for planners and technical staff of ministries and employment agencies; representatives of workers' and employers' organizations, staff of development agencies and international institutions. Gender-balanced participation is desirable.

KEY FEATURES

- **LEARN DIFFERENTLY** – Integrated e-learning
- **THREE PHASES** – Learning begins at own pace, continues through high-quality, engaging “real time” sessions and ends with an individual assignment
- **PEER-TO-PEER ASSESSMENT** – Critical insights from ILO experts

WHAT TOPICS DOES THIS COURSE COVER?

The course is designed to provide conceptual and practical tools with sessions on:

- job counselling, career guidance, and coaching on soft skills;
- targeted active labour market programmes, including training and entrepreneurship development programmes;
- managing effective job centres, digitalisation and information systems;
- building public-private partnerships and dialogue at the national and the local levels.

WHAT WILL I LEARN?

By the end of the programme, participants will have strengthened their technical knowledge to improve their employment service systems. In particular, participants will have:

- Strengthened their understanding of the role of employment services to facilitate labour market transitions in particular for vulnerable groups;
- Developed a thorough understanding on how to design and implement effective and innovative targeted labour market programmes;
- Examined management challenges related to employment services, information systems and the modernization of service delivery systems;
- Increased their understanding on how to promote PPP and dialogue at the national and the local levels, in the public, private and third sectors, in a concerted manner in order to influence policymaking.

WHAT WILL I BE ABLE TO DO?

Participants leave this online course connected to a global network of professionals on employment services. In addition to enhancing capacities and knowledge, the workshop aims to stimulate peer learning, and possible future collaboration among participants and their respective institutions and organizations.

They will be able to improve their capacity in designing and implementing effective employment services and active labour market programmes by:

- Properly analysing bottlenecks and challenges at the level of their own institutions or agencies;
- Identifying the main elements to contribute to a better functioning of the labour markets and to facilitate labour market transitions over the life course;
- Drawing a strategic development plan of their institutions or agencies.

WHY SHOULD I JOIN?

- The course has a hands-on approach, highlighting best practices and offering tools and methodologies that will help participants in their everyday work;
- Participants are encouraged to share individual experiences, thus building an international community of practice;
- Given its high-quality contents, the course brings participants at the heart of current debate and policy options.



SCAN THE QR CODE
OR VISIT

bit.ly/2Ht5ak5

HOW TO APPLY

Go to <https://oarf2.itcilo.org/STF/A9712872/en> to submit your registration form by **12 May 2020**.

The form should be accompanied by an official letter from the candidate's institution, nominating the candidate to participate and indicating how the course costs and travel will be covered.

This letter can be sent by email (scanned letter to employmentpolicy@itcilo.org) or attached when filling in the registration form.

PRICE

Participation fees: €900

The ITCILO has a limited number of partial fellowships that may cover part of the participation fees. Candidates' institutions or sponsor or candidates themselves have to cover a part of the participation costs (Total amount 900 EUR). If eligible, early candidates will be given priority

INFO

**FOR FURTHER INFORMATION
PLEASE CONTACT**

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