

Timetable Week 1 English

TIME	MONDAY 13 July	TUESDAY 14 July	WEDNESDAY 15 July	THURSDAY 16 July	FRIDAY 17 July
08:30 - 10:00	THE BOULDER MASTER CLASS Managing Growth, Competition and Inclusion <i>Robert Christen, Gerhard Coetzee</i>				
10:00 – 10:30	<i>Coffee-break</i>				
10:30 - 13:00	MORNING ELECTIVES - Designing Solutions for Digital Finance & DPI, <i>Gerhard Coetzee</i> - Scaling Next Generation Digital Financial Services, <i>Anup Singh</i>				SWITCH ELECTIVE COURSES Choice of a 2.5-hour intensive seminar on 1 of the 4 electives
13:00 - 14:30	<i>LUNCH at ITCILO self-service canteen “La Piazza”</i>				
14:30 – 17:30	AFTERNOON ELECTIVES * - Data-Driven Human Centered Design, <i>Petronella Chigara and Stephen Peachey</i> - Innovative Approaches to Reach Vulnerable Populations, <i>Oscar Guzman</i> <i>* A 30-minutes-break is foreseen during the afternoon electives</i>				<i>Time off</i>
AFTER CLASSES	Monday 13 @ 17h30 CITY TOUR	Tuesday 14 @ 18h30 WELCOME DRINK	Wednesday 15 @ 17h30 CITY TOUR	Thursday 16	Friday 17

Deepening Personal Connections to Clients in a Digital Era

Timetable Week 2 English

TIME	MONDAY 20 July	TUESDAY 21 July	WEDNESDAY 22 July	THURSDAY 23 July	FRIDAY 24 July
08:30 - 10:00	THE BOULDER MASTER CLASS Managing Growth, Competition and Inclusion <i>Robert Christen, Momina Aijazuddin, Martin Holtmann</i>				08:30-11:00 SWITCH ELECTIVE COURSES Choice of a 2.5-hour intensive seminar on 1 of the 4 electives
10:00 – 10:30	Coffee-break				
10:30 - 13:00	MORNING ELECTIVES - Digital Finance for Smallholder Farmers, <i>Nathan Were</i> - Opportunities & Challenges for Microfinance in the Evolving Digital Financial Ecosystem, <i>Matthew Saal</i>				11:00 – 11:30 Coffee-break
13:00 - 14:30	LUNCH at ITCILO self-service canteen “La Piazza”				11:30-13:30 MASTERCLASS Closing session Graduation
14:30 – 17:30	AFTERNOON ELECTIVES * - Empathy + AI: Building Client-Centric Microfinance, <i>Carlos Silis</i> - Climate Change and Agricultural Finance, <i>Max Mattern</i> * A 30-minutes-break is foreseen during the afternoon electives				13:30 – 14:30 LUNCH at ITCILO self-service canteen “La Piazza”
					Time off
AFTER CLASSES	Monday 20	Tuesday 21	Wednesday 22 @ 19h00 FAREWELL Dinner	Thursday 23	Friday 24