

# IMPACT INSURANCE ACADEMY 2023

*Timetable*



International  
Labour  
Organization



Social  
Finance

IMPACT INSURANCE

ITC  
International Training Centre

	Monday 20 November	Tuesday 21 November	Wednesday 22 November	Thursday 23 November	Friday 24 November
9:00 – 10:30	PLENARIES				
	Opening What is Impact Insurance?  Icebreaker	Leveraging technology for inclusive insurance	Making public-private partnerships work in insurance	The women’s market: A new opportunity for insurers	Impact insurance for climate change adaptation
10:30 – 11:00	COFFE BREAK				
11:00 – 13:00		MORNING ELECTIVES			
	Double bottom line: Achieving social and commercial objectives	Complementary health insurance and services			Bringing it all together
		Insurance for MSMEs			
			Introduction to agriculture insurance		
13:00 – 14:30	LUNCH BREAK				
14:30 – 17:00	AFTERNOON ELECTIVES				
	Market research and human-centred design: Translating customer insights into improved results				
	Accessing new markets through alternative distribution channels				
	Performance monitoring: Tracking social and financial KPIs				
17:30 – 18:30			PEER COACHING SESSION ACADEMY PARTICIPANTS		
			Pricing insurance without data	Peer coaching session	

DRAFT VERSION